

4. Usability Tasks

These tasks were printed on individual index cards. One set was printed for PwdHash and one for Password Multiplier (the only change was the name of the program)

Log on to www.google.com. Your password is protected by PwdHash.

This task was:

very easy	easy	neutral	difficult	very difficult
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For this task, how satisfied are you with the software used to manage the password?

very dissatisfied	dissatisfied	neutral	satisfied	very satisfied
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Use PwdHash to reset your www.hotmail.com password so that it now uses a secure password. Your current password is not protected

This task was:

very easy	easy	neutral	difficult	very difficult
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For this task, how satisfied are you with the software used to manage the password?

very dissatisfied	dissatisfied	neutral	satisfied	very satisfied
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Log in to your www.amazon.com account from a different computer. Your password is currently protected by PwdHash.

This task was:

very easy	easy	neutral	difficult	very difficult
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For this task, how satisfied are you with the software used to manage the password?

very dissatisfied	dissatisfied	neutral	satisfied	very satisfied
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Log on to www.blogger.com - your current Blogger.com password is already protected by PwdHash.

Change your password to a new protected password from PwdHash.

This task was:

very easy	easy	neutral	difficult	very difficult
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For this task, how satisfied are you with the software used to manage the password?

very dissatisfied	dissatisfied	neutral	satisfied	very satisfied
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Log on to www.blogger.com using your newly generated password.

This task was:

very easy	easy	neutral	difficult	very difficult
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For this task, how satisfied are you with the software used to manage the password?

very dissatisfied	dissatisfied	neutral	satisfied	very satisfied
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