

711 Salem Avenue Winston-Salem, NC 27101 Phone: (336) 727-2663 Fax: (336) 727-8422

## **FACTS** WHAT DOES WINSTON-SALEM FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some, but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	<ul> <li>The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul> <li>Social Security number and income</li> <li>Account balances and payment history</li> <li>Credit history and account transaction history</li> </ul> </li> <li>When you are <i>no longer</i> our member, we continue to share your information as described in this notice.</li> </ul>
How?	All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information, the reasons Winston-Salem Federal Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information:	Does Winston-Salem Federal Credit Union share?	Can you limit sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes — to offer our products and services to you	NO	NO
For joint marketing with other financial companies	YES	NO
For our affiliates' everyday business proposes — information about your transactions and experiences	NO	We don't share
For our affiliates' everyday business proposes — information about your creditworthiness	NO	We don't share
For nonaffiliates to market to you	NO	We don't share

**Questions?** 

Call us at: (336) 727-2663

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Who we are	
Who is providing this notice?	Winston-Salem Federal Credit Union
What we do	
How does Winston-Salem Federal Credit Union protect my personal information	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
	We will enter into a written contract with each company with whom we have a joint marketing agreement to ensure your nonpublic personal information will be kept confidential.
How does Winston-Salem Federal Credit Union collect my personal information	<ul> <li>We collect your personal information, for example, when you</li> <li>open am account pr deposit money</li> <li>employment information or apply for a loan</li> <li>use your debit card</li> <li>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</li> </ul>
Why can't I limit all sharing?	<ul> <li>Federal law gives you the right to limit only</li> <li>sharing for affiliates' everyday business purposes — information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> <li>sharing fro nonaffiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul>

Definitions	
Affiliates	<ul> <li>Companies related by common ownership or control. They can be financial and nonfinancial companies.</li> <li>Winston-Salem FCU does not have any affiliates.</li> </ul>
Nonaffiliates	<ul> <li>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</li> <li>Winston-Salem FCU does not have any non-affiliates.</li> </ul>
Joint Marketing	<ul> <li>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</li> <li>CUNA Mutual Group</li> </ul>