

Privacy Policy



WINDWARD COMMUNITY
FEDERAL CREDIT UNION

www.wfcuhawaii.org
808-254-3566

Main: 6699 Mokapu Rd.
Kailua, HI 96734
Kailua: 151 Hekili St., #101
Kailua, HI 96734
Kaneohe: 45-480 Kaneohe Bay Dr.
#1AE2, Kaneohe, HI 96744

Revised
October
2012

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| FACTS | WHAT DOES WINDWARD COMMUNITY FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION? | | 1 | |
| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. | | 2 | |
| What? | The types of personal information we collect and share depend on the accounts or services you have with us. This information can include: <ul style="list-style-type: none"> Name, address, Social Security Number, and income Account balances and payment history Credit history and credit scores | | 3 | |
| How? | All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Windward Community Federal Credit Union chooses to share; and whether you can limit this sharing. | | 4 | |
| | Reasons we can share your personal information | Does WFCU share? | Can you limit this sharing? | 5 |
| | For our everyday business purposes —such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No | |
| | For our marketing purposes —to offer our products and services to you | Yes | Yes | |
| | For joint marketing with other financial companies | Yes | Yes | |
| | For our affiliates' everyday business purposes —information about your transactions and experiences | No | We do not share | |
| | For our affiliates' everyday business purposes —information about your creditworthiness | No | We do not share | |
| | For our affiliates to market to you | No | We do not share | |
| | For non-affiliates to market to you | No | We do not share | |
| To limit our sharing | <ul style="list-style-type: none"> Call 808-254-3566, visit the credit union or mail in the form below. | | 6 | |
| <p>Please Note: If you are a <i>new</i> member, we can begin sharing your information [30] days from the date we sent you this notice. When you are <i>no longer</i> our member, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.</p> <p>If you have questions, call us at 808-254-3566 or visit us online at www.wfcuhawaii.org.</p> | | | | |

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| Mail-In Form | Do not share my personal information with other financial institutions to jointly market to me. | | |
| | Name | Account No. | |
| | Address | | |
| | City, State, ZIP | | |
| | Mail to: Windward Community Federal Credit Union, 6699 Mokapu Road, Kailua, HI 96734 | | |

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| Who We Are | | 7 |
| Who is providing this notice? | Windward Community Federal Credit Union. | |
| What We Do | | 8 |
| How does Windward Community Federal Credit Union protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards, secured files and buildings, procedural safeguards and safe record storage. We will continue to review and modify our security controls in the future to deal with changes in products, services and technology. | |
| How does Windward Community Federal Credit Union collect my personal information? | <p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> • open an account • apply for a loan • use your credit or debit card • pay your bills • make deposits to or withdrawals from your accounts <p>We also collect your personal information from others, including credit bureaus or other companies.</p> | |
| Why can't I limit all sharing? | <p>Federal law only gives you the right to limit:</p> <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes—information about your creditworthiness • affiliates from using your information to market to you • sharing for non-affiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p> | |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choices will apply to everyone on your account. | |
| Definitions | | 9 |
| Affiliates | <p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> • <i>Windward Community Federal Credit Union has no affiliates.</i> | |
| Non-affiliates | <p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> • <i>Windward Community Federal Credit Union does not share with non-affiliates so that they can market to you.</i> | |
| Joint marketing | <p>A formal agreement between non-affiliated financial companies that together market financial products or services to you. Our marketing partners include:</p> <ul style="list-style-type: none"> • <i>Insurance companies</i> | |