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Privacy Policy

Rev. 4/13

WHAT DOES WESTEX FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances
- credit history and credit scores
- transaction history and wire transfer instructions

When you are *no longer* our member, we continue to share your information as described in this notice.

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Westex Federal Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information:	Does Westex Federal Credit Union share?	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or to report to credit bureaus	Yes	No
For our marketing purposes – to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes – information about your transactions and experiences	Yes	We don't share
For our affiliates' everyday business purposes – information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For nonaffiliates to market to you	No	We don't share

What We Do:
How does Westex Federal To protect your personal information from unauthorized access

Account Login

User Id

Password

Branch Location

Apply For A Loan



REPO CENT



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How does Westex Federal Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Westex Federal Credit Union collect my personal information?	We collect your personal information, for example, when you - open an account or make a wire transfer - show your government-issued ID or apply for financing - give us your contact information We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only - sharing for affiliates' everyday business purposes – information about your creditworthiness - affiliates from using your information to market to you - sharing for nonaffiliates to market to you

State law and individual companies may give you additional rights to limit sharing.

Definitions:	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. - <i>Westex Federal Credit Union has no affiliates</i>
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. - <i>Westex Federal Credit Union does not share with our nonaffiliates so they can market to you</i>
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.- <i>Our joint marketing partners include CUNA Mutual Group's MEMBERCONNECT</i>

3rd Party Websites

Westex Federal Credit Union has provided these links because it provides additional information that may be useful or interesting. By clicking on any external link, you will be leaving Westex Federal Credit Union's website and enter a website hosted by another party. We do not provide, and are not responsible for, the product, service or overall website content available at this third-party website. We do not represent either the third party website or the member if the two enter into a transaction. Our privacy policies do not apply to these websites and you will need to consult the privacy policies of these third party sites for further information.

Questions? Call 1-806-765-5701

PHONE NUMBERS

DOWNTOWN: 806-765-5701
SOUTHWEST: 806-784-0098
PLAINVIEW: 806-296-0886

DOWNTOWN BRANCH

901 Ave. Q
Lubbock, Texas 79401

CUSTOMER SERVICE

Problems with your account?

USEFUL LINKS

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OUR POLICY

Westex Federal Credit Union strives to offer an open door policy to our members. If you have questions or concerns feel free to contact your [Credit Union President](#).

LOCATIONS

[Downtown Branch](#)
[Southwest Branch](#)
[Plainview Branch](#)



