PRIVACY POLICY

FACTS	WHAT DOES UNITED HERITAGE CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?
WHY?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
WHAT?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: Social Security number and income Account balances and payment history Credit history and credit scores
HOW?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons United Heritage Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does United Heritage Credit Union share?	Can you limit this sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes — to offer our products and services to you	YES	YES
For joint marketing with other financial companies	YES	YES
For our affiliates' everyday business purposes — information about your transactions and experiences	NO	WE DON'T SHARE
For our affiliates' everyday business purposes — Information about your creditworthiness	NO	WE DON'T SHARE
For nonaffiliates to market to you	NO	WE DON'T SHARE

What we do	
How does United Heritage Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does United Heritage Credit Union collect my personal information?	We collect your personal information, for example, when you
Why can't I limit all sharing?	credit bureaus, affiliates, or other companies. Federal law gives you the right to limit only
	 sharing for affiliates' everyday business purposes—information about your creditworthiness affiliates from using your information to market to you
	 sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. United Heritage Credit Union does not share with our affiliates
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.
	United Heritage Credit Union does not share with nonaffiliates so they can market to you.
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.
	Our joint marketing partners include insurance companies

See next page for opt out information.

Questions? Call 512.435.4545, 903.597.7484 or 800.531.2328

05.2011



Be Smart. Bank Smart.

MAIL-IN OPT OUT FORM Mark any/all you want to limit: ☐ Do not use my personal information to market to me. ☐ Do not share my personal information with other financial institutions to jointly market to me. Name Address City State/ZIP Account # Signature Complete, print and mail to: United Heritage Credit Union P.O. Box 1648 Austin, TX 78767