### **FACTS**

## WHAT DOES TRI-VALLEY SERVICE FCU DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Credit history and credit scores

When you are no longer our customer, we continue to share your information as described in this notice.

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Tri-Valley Service FCU chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Tri-Valley Service share?	Can you limit this sharing?
For our everyday business purposes - Such as to process your transactions, maintain your account(s),	YES	NO
respond to court orders and legal investigations, or report to credit bureaus	I E.S	NO
For our marketing purposes –	YES	YES
To offer our products and services to you	120	120
For joint marketing with other financial companies	YES	YES
For our affiliates' everyday business purposes –	NO	WE DO NOT SHARE
information about your transactions and experiences		
For our affiliates' everyday business purposes –	NO	WE DO NOT SHARE
information about your creditworthiness		
For our affiliates to market to you	NO	WE DO NOT SHARE
For non-affiliates to market to you	YES	YES

# To limit our sharing

- Call (412) 344-3406 for assistance
- Visit us online: <u>www.trivalleyservice.com</u>
- Mail the form below

#### Please Note:

If you are a new member, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our member, we continue to share your information as described in this notice.

However you can contact us any time to limit our sharing.

Questions?   Call (412) 344-3	100		
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Mail-in Form			

Mail-in Form			
If you have a joint account, your choice(s) will apply to everyone on your account	business purposes.  Do not allow your affilia	n about my creditworthiness with y ates to use my personal information al information with non-affiliates to	to market me.
unless you mark below.  Apply my choices only to me  Name Address  City, State, Zip Account #	Address City, State, Zip		Mail to: Tri Valley FCU PO Box 16345 Pittsburgh, PA 15242

Who we are	
Who is providing this notice?	Tri-valley Service FCU

What we do		
How does Tri-Valley Service FCU protect my personal information	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.	
How does Tri-Valley Service FCU collect my personal information?	We collect your personal information, for example, when you:  Open an account or deposit money Pay your bills or apply for a loan Use your credit/debit card  We also collect your personal information from others, such as credit bureaus, affiliates, or other companies	
Why can't I limit all sharing?	Federal law gives you the right to limit only     Sharing for affiliates' everyday business purposes — information about your creditworthiness     Affiliates from using your information to market to you     Sharing for non-affiliates to market to you  State laws and individual companies may give you additional rights to limit sharing	
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account – unless you tell us otherwise.	

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies.
	TVS Currently has no affiliates
Non-affiliates	Companies not related by common ownership or control. They can be financial and non-financial companies.
	Non-affiliates we share with can include insurance companies or direct marketing companies.
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

Other important information

If you have already instructed Tri Valley Service Federal Credit Union that your choice was to opt out and be excluded, you do not have to contact us again. We will continue to honor the choice you have made.