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## Privacy Policy

At Rockport National Bank, we have always recognized that having your trust is both an honor and a responsibility. Our Board of Directors has approved the privacy principles listed below. You have our commitment that we will exercise every effort to adhere to these principles at all times.

## Meeting Your Expectations

As consumers ourselves, we understand your desire for privacy. That's why the safekeeping of customer information is a priority for the directors, officers, and employees of Rockport National Bank.

### FACTS **WHAT DOES ROCKPORT NATIONAL BANK DO WITH YOUR PERSONAL INFORMATION?**

**Why?** Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?** The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number
- Account balances
- Payment history
- Transaction history
- Credit history
- Account transactions

When you are *no longer* our customer, we continue to share your information as described in this notice.

**How?** All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Rockport National Bank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Rockport National Bank share?	Can you limit this sharing?
<b>For our everyday business purposes</b> - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes</b> - to offer our products and services to you	No	We don't share
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purposes</b> - information about your transactions and experiences	No	We don't share
<b>For our affiliates' everyday business purposes</b> - information about your creditworthiness	No	We don't share
<b>For non-affiliates to market to you</b>	No	We don't share

**Questions?** Call 978-546-3411 or go to [www.rockportnational.com](http://www.rockportnational.com)

## The Privacy Partnership

**How does Rockport National Bank protect my personal information?** To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic, and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate.

**How does Rockport National Bank collect my personal information?** We collect your personal information, for example, when you

- Open an account
- Deposit money
- Pay your bills
- Apply for a loan
- Use your credit or debit card

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

#### Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes - information about your creditworthiness
- affiliates from using your information to market to you
- sharing for non-affiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

#### Definitions

##### Affiliates

Companies related by common ownership or control. They can be financial and non-financial companies.

- *Rockport National Bank has no affiliates.*

##### Non-affiliates

Companies not related by common ownership or control. They can be financial and non-financial companies.

- *Rockport National Bank does not share with non-affiliates so they can market to you.*

##### Joint Marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our joint marketing partners include investment services.*

#### Other Important Information

**For Massachusetts Customers.** We will not share personal information from deposit or share relationships with non-affiliates either for them to market to you or for joint marketing - without your authorization.

## Our Commitment to You

At your request, before we collect any information about you, we will tell you how we intend to use it. We carefully guard this information through the implementation of strict controls and the use of secure technology. Our board of directors, management and employees are trained in confidentiality matters. We have established procedures to protect your information. We will provide you with an annual update to our policy. If you decide to close your account, we will still adhere to our privacy policy.

We've earned your trust and we want to keep it. You should expect nothing less from us. And that's the way banking should be.

Protecting Your Privacy,  
Peter A. Anderson  
President and CEO