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Privacy

Commitment to Your Security: Your safety and security is very important to us.

FACTS	What does The Citizens Bank do with your personal information?			
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.			
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: • Social Security number and income • Account balances and payment history • Credit history and account balances			
	When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.			
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons The Citizens Bank chooses to share; and whether you can limit this sharing.			

Reasons we can share your personal info	Does The Citizens Bank Share?	Can you limit this sharing?
For our everyday business purposes: such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes: to offer our products and services to you	Yes	No
For joint marketing with other financial companies:	No	We Don't Share
For our affiliates' everyday business purposes: information about your transactions and experiences	No	We Don't Share
For our affiliates' everyday business purposes: information about your creditworthiness	No	We Don't Share
For nonaffiliates to market to you:	No	We Don't Share

Questions?	Call (270) 236-2525 or visit www.citizenshickman.com
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What we do	
How does The Citizens Bank	To protect vour personal information from unauthorized access and use. we use

protect my personal information?	security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does The Citizens Bank collect my personal information?	 We collect your personal information, for example, when you: Open an account or apply for a loan Show your driver's license or provide employment information Make deposits or withdrawals from your account We also collect your personal information from other companies.
Why can't I limit all sharing?	 Federal law gives you the right to limit only: sharing for affiliates' everyday business purposes—information about your creditworthiness affiliates from using your information to market to you sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

Definitions				
Affiliates	Companies related by common ownership or control. They can be financial and non financial companies. • The Citizens Bank does not share with our affiliates.			
Non Affiliates	Companies not related by common ownership or control. They can be financial and non-financial companies. • The Citizens Bank does not share with non-affiliates so they can market to you.			
Joint Marketing	A formal agreement between non affiliated financial companies that together market financial products or services to you. • The Citizens Bank does not jointly market.			

HICKMAN BRANCH			
P: (270) 236-2525			
F: (270) 236-2528			
FULTON BRANCH			
P: (270) 472-2626			
F: (270) 472-2528			
11 (270) 472 2320			
TOUCH TONE TELLER			

P: (270) 236-9868

IMPORTANT INFORMATION

To report a lost or stolen debit card please call (270) 236-2525 or 1 (800) 379-9909.

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By federal law, as of 1/1/2013, funds in a noninterest-bearing transaction account (including an IOLTA/IOLA) will no longer receive unlimited deposit insurance coverage, but will be FDIC insured to the legal maximum of \$250,000 for each ownership category. For more information, visit www.fdic.gov.













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