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FACTS

WHAT DOES HAMPTON ROADS BANKSHARES, INC. DO WITH YOUR PERSONAL INFORMATION?

WHY?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

WHAT?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social security number and income
- Account balances and payment history
- Credit history and credit scores

HOW?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Hampton Roads Bankshares, Inc. chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Hampton Roads Bankshares share?	Can you limit this sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes — to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes — information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes — information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

TO LIMIT OUR SHARING

Call us toll free at 1-800-852-8176 or 757-787-1335.

Please note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

Questions?

Call toll free 1-800-852-8176 or visit us online at www.shorebank.com and click the *Contact Us* link.

Who we are

Who is providing this notice?

Hampton Roads Bankshares, Inc. and its Affiliates

What we do

How does Hampton Roads

To protect your personal information from unauthorized access and use, we use security

Bankshares protect my personal information?	measures that comply with federal law. These measures include computer safeguards, secured files, and building security.
How does Hampton Roads Bankshares collect my personal information?	<p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> • Open an account or deposit money • Pay your bills or apply for a loan • Use your credit or debit card <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only:</p> <ul style="list-style-type: none"> • Sharing for affiliates' everyday business purposes—information about your creditworthiness • Affiliates from using your information to market to you • Sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p>
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.

Definitions

Affiliates	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <p><i>Our affiliates include companies with a common corporate identity of Hampton Roads Bankshares, Inc.; financial companies such as Bank of Hampton Roads, Gateway Bank & Trust, a division of Bank of Hampton Roads, and Shore Bank; nonfinancial companies, such as Gateway Investment Services, Inc.; Gateway Bank Mortgage, Inc.; DNJ Gateway Mortgage, LLC; and Hampton Roads Investments.</i></p>
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p>
Joint Marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <p><i>Our joint marketing partners include credit card issuance and servicing company.</i></p>