

# FACTS

## WHAT DOES Plus4 Credit Union DO WITH YOUR PERSONAL INFORMATION?

|              |  |
|--------------|--|
| <b>Why?</b>  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.                 |
| <b>What?</b> | <p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> <li>■ Social Security number and Income</li> <li>■ Account Balances and Payment History</li> <li>■ Credit History and Credit Scores</li> </ul> |
| <b>How?</b>  | All financial companies need to share customer's personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customer's personal information; the reasons Plus4 Credit Union chooses to share; and whether you can limit this sharing.                    |

| Reasons we can share your personal information   | Does Plus4 Credit Union share? | Can you limit this sharing? |
|--|--------------------------------|-----------------------------|
| <b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                            | No                          |
| <b>For our marketing purposes—</b> to offer our products and services to you   | Yes                            | No                          |
| <b>For joint marketing with other financial companies</b>  | Yes                            | No                          |
| <b>For our affiliates' everyday business purposes—</b> information about your transactions and experiences   | Yes                            | Yes                         |
| <b>For our affiliates' everyday business purposes—</b> information about your creditworthiness   | Yes                            | Yes                         |
| <b>For nonaffiliates to market to you</b>  | Yes                            | Yes                         |

|                             |   |
|-----------------------------|---|
| <b>To limit our sharing</b> | <ul style="list-style-type: none"> <li>■ Call 713-970-6200 —our menu will prompt you through your choice(s)</li> <li>■ Visit us online: <a href="http://www.plus4cu.org">www.plus4cu.org</a></li> <li>■ Mail the form below</li> </ul> <p><b>Please note:</b></p> <p>If you are a <i>new</i> customer, we can begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p> <p>However, you can contact us at any time to limit our sharing.</p> |
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| <b>Questions?</b> | Call 713-970-6200 or go to <a href="http://www.plus4cu.org">www.plus4cu.org</a> |
|-------------------|---|



| Mail-in Form   |  |
|--|--|
| <p>Leave Blank OR<br/>If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below.</p> <p><input type="checkbox"/> Apply my choices only to me.</p> | <p>Mark any/all you want to limit:</p> <p><input type="checkbox"/> Do not share information about my creditworthiness with your affiliates for their everyday business purposes.</p> <p><input type="checkbox"/> Do not allow your affiliates to use my personal information to market to me.</p> <p><input type="checkbox"/> Do not share my personal information with nonaffiliates to market their products and services to me.</p> |
|  | Name   |
|  | Address  |
|  | City, State, Zip   |
|  | Account #  |
| <b>Mail To:</b>  | <p>Plus4 Credit Union<br/>9998 Almeda Genoa Rd.<br/>Houston, Texas 77075</p>   |

| Who we are   |   |
|--|---|
| Who is providing this notice?  | Plus4 Credit Union  |
| What we do   |   |
| How does Plus4 Credit Union protect my personal information?                       | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.   |
| How does Plus4 Credit Union collect my personal information?                       | We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>■ Open an Account or Deposit Money</li> <li>■ Pay your Bills or Apply for a Loan</li> <li>■ Use your Credit or Debit Card</li> </ul>   |
| Why can't I limit all sharing?   | Federal law gives you the right to limit only <ul style="list-style-type: none"> <li>■ sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>■ affiliates from using your information to market to you</li> <li>■ sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.</p> |
| What happens when I limit sharing for an account I hold jointly with someone else? |   |
| Definitions  |   |
| <b>Affiliates</b>  | Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>■ <i>Our affiliates include companies with a First Class Financial Services name</i></li> </ul>  |
| <b>Nonaffiliates</b>   | Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>■ <i>Non-affiliates we share with can include mortgage companies, data processors, transactional processing companies, credit reporting agencies, repossession services, and the Internal Revenue Service</i></li> </ul>   |
| <b>Joint marketing</b>   | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> <li>■ <i>Our joint marketing partners include credit union groups, insurance companies, product vendors, and brokerage services</i></li> </ul>  |
| Other important information  |   |
|  |   |