

**FACTS****WHAT DOES OPTIMA BANK & TRUST COMPANY DO WITH YOUR PERSONAL INFORMATION?****Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security Number and income
- Account balances and transactions
- Payment history and other debt information

When you are *no longer* our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share some of their customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Optima Bank & Trust chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Optima Bank & Trust Share?	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes – to offer our products and services to you	NO	We do not share
For joint marketing with our financial companies	NO	We do not share
For our affiliates' everyday business purposes – information about your transactions and experiences	NO	We do not share
For our affiliates' everyday business purposes – information about your creditworthiness	NO	We do not share
For nonaffiliates to market to you	NO	We do not share

Questions?

Call 603-433-9600 or go to the Contact Us page at our website, www.optimabank.com

Who we are

Who is providing this notice?	Optima Bank & Trust
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What we do

How does Optima Bank & Trust protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
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How does Optima Bank & Trust collect my personal information?	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> ■ open an account or deposit money ■ pay your bills or apply for a loan ■ use your ATM or debit card
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Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> ■ sharing for affiliates' everyday business purposes—information about your creditworthiness ■ affiliates from using your information to market to you ■ sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p>
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Definitions

Affiliates	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ■ Optima Bank & Trust has no affiliates.
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Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ■ Examples would be service providers and data processors.
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Joint Marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> ■ Optima Bank & Trust does not have any agreement with nonaffiliates to market financial products or services to you.
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Other important information

Optima Bank & Trust has four convenient branch locations and two loan offices:

Optima Bank & Trust
Two Harbour Place
Portsmouth, NH 03801

Optima Bank & Trust
26 Lafayette Road
North Hampton, NH 03862

Optima Bank & Trust
17 Portsmouth Avenue
Stratham, NH 03885

Optima Bank & Trust
Pease Tradeport
20 International Drive
Portsmouth, NH 03801

Optima Bank & Trust Loan Office
264 South River Road
Bedford, NH 03110

Optima Bank & Trust Loan Office
828 Central Avenue
Dover, NH 03820