

## FACTS

### WHAT DOES NORTHCOUNTRY FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

**Why?** Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?** The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number
- Account balances
- Transaction history
- Transaction or loss history
- Credit history
- Assets

**How?** All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons NorthCountry Federal Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does NorthCountry Federal Credit Union share?	Can you limit this sharing?
<b>For our everyday business purposes -</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes -</b> to offer our products and services to you	No	We don't share
<b>For joint marketing with other financial companies</b>	No	We don't share
<b>For our affiliates' everyday business purposes -</b> information about your transactions and experiences	No	We don't share
<b>For our affiliates' everyday business purposes -</b> information about your creditworthiness	No	We don't share
<b>For nonaffiliates to market to you</b>	Yes	Yes

**To limit our sharing**

- Call Toll-free 800-660-3258 - our menu will prompt you through your choice(s)
- Visit us online: [www.northcountry.org](http://www.northcountry.org)
- Mail the enclosed form

**Please note:**  
If you are a *new* member, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* a member, we continue to share your information as described in this notice.  
However, you can contact us at any time to limit our sharing.

**Questions?** Call toll-free 800-660-3258 or go to [www.northcountry.org](http://www.northcountry.org)

What We Do	
<b>How does NorthCountry Federal Credit Union protect my personal information?</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
<b>How does NorthCountry Federal Credit Union collect my personal information?</b>	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>● Open an account</li> <li>● Apply for a loan</li> <li>● Provide employment information</li> <li>● Provide your mortgage information</li> <li>● Show your driver's license</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
<b>Why can't I limit all sharing?</b>	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>● sharing for affiliates' everyday business purposes - information about your creditworthiness</li> <li>● affiliates from using your information to market to you</li> <li>● sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p>
<b>What happens when I limit sharing for an account I hold jointly with someone else?</b>	Your choices will apply to everyone on your account.
Definitions	
<b>Affiliates</b>	<p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> <li>● <i>NorthCountry Federal Credit Union has no affiliates.</i></li> </ul>
<b>Nonaffiliates</b>	<p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> <li>● <i>Nonaffiliates we share with can include CUNA Mutual.</i></li> </ul>
<b>Joint Marketing</b>	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> <li>● <i>NorthCountry Federal Credit Union doesn't jointly market.</i></li> </ul>
Other Important Information	
<p><b>For Vermont Members.</b> We will not share personal information with nonaffiliates for them to market to you without your authorization and we will not share personal information with affiliates or for joint marketing about your creditworthiness without your authorization.</p>	

Mail-in Form									
	<b>Mark any/all you want to limit:</b>								
	<input type="checkbox"/> Do not share my personal information with nonaffiliates to market their products and services to me.								
	<table border="1"><tr><td><b>Name</b></td><td></td></tr><tr><td><b>Address</b></td><td></td></tr><tr><td><b>City, State, ZIP</b></td><td></td></tr><tr><td><b>Account #</b></td><td></td></tr></table>	<b>Name</b>		<b>Address</b>		<b>City, State, ZIP</b>		<b>Account #</b>	
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**Mail To:** NorthCountry Federal Credit Union  
69 Swift Street Suite 100  
South Burlington, VT 05403

