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METHUEN, MA

(978) 682 - 5271

Bank-By-Phone (800) 459 - 5549

Facts - What does Methuen Cooperative Bank do with your personal information?

Why?

Financial companies choose how they share your personal financial information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security Number
- Income
- Account balances
- Transaction history
- Credit history
- Credit card or other debt

When you are *no longer* our customer, we continue to share your information as described in this notice

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Methuen Cooperative Bank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Methuen Cooperative Bank share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	No	We don't share
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes - information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes - information about your creditworthiness	No	We don't share
For nonaffiliates to market you	No	We don't share

Questions?

Call 1-800-459-5549 or go to www.methuencoop.com

How does Methuen Cooperative Bank protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic and procedural safeguards to protect this information and limit access to information to those employees for whom access is appropriate.

How does Methuen Cooperative Bank collect my personal information?

We collect your personal information, for example when you



- Open an account
- Make deposits or withdrawals from your account
- Apply for a loan
- Make a wire transfer
- Use your credit or debit card

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies

Why can't I limit all sharing?

Federal law gives you the right to limit only

*Celebrating over 85 years
of offering the most friendly service in the area*

- sharing for affiliates' everyday business purposes - information about you may be used to market to you
- sharing for nonaffiliates to market to you



State laws and individual companies may give you additional rights to limit sharing.

Definitions

Affiliates Companies related by common ownership or control. They can be financial and non-financial companies.

- *Methuen Cooperative Bank has no affiliates*

Nonaffiliates Companies not related by common ownership or control. They can be financial and non-financial companies.

- *Methuen Cooperative Bank does not share with nonaffiliates so they can market to you.*

Joint Marketing A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Methuen Cooperative Bank doesn't jointly market.*

Equal Opportunity Employer

Member FDIC & SIF

Equal Housing Lender