

**FACTS****WHAT DOES LUTHER BURBANK SAVINGS DO WITH YOUR PERSONAL INFORMATION?****Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?**

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balance and payment history
- transaction history and assets

When you are *no longer* our customer, we continue to share your information as described in this notice.

**How?**

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Luther Burbank Savings chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Luther Burbank Savings share?	Can you limit this sharing?
<b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	<b>No</b>
<b>For our marketing purposes—</b> to offer our products and services to you	Yes	<b>No</b>
<b>For joint marketing with other financial companies</b>	No	<b>We don't share</b>
<b>For our affiliates' everyday business purposes—</b> <i>information about your transactions and experiences</i>	No	<b>We don't share</b>
<b>For our affiliates to market to you</b>	No	<b>We don't share</b>
<b>For nonaffiliates to market to you</b>	No	<b>We don't share</b>

**Questions?**

Go to [www.lutherburbanksavings.com](http://www.lutherburbanksavings.com) or contact your local branch or department:

Beverly Hills	888-407-9904	Encino	888-849-3601
Los Altos	855-636-7410	Pasadena	877-373-0380
San Jose	888-775-5635	San Rafael	415-457-6990
Santa Rosa	800-578-9216	Toluca Lake	877-333-2580
Loan Service	888-578-4596	Luther Burbank Mortgage	310-566-2700

## Who we are

Who is providing this notice?

Luther Burbank Savings

## What we do

How does Luther Burbank Savings protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does Luther Burbank Savings collect my personal information?

We collect your personal information, for example, when you

- open an account or deposit money
- pay your bills or apply for a loan
- provide employment information

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

## Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Luther Burbank Savings does not share with our affiliates.*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Luther Burbank Savings does not share with nonaffiliates so they can market to you.*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Luther Burbank Savings does not jointly market.*

## Other important information