



Serving employees of the Knox County Government

Home | Products | Services | Online Services | Rates & Fees | Tools & Resources | About Us | Contact Us

Online Banking

Enter Member Number:

Log In

- About Us
- Hours Of Operation
- Membership Requirements
- Funds Availability Policy
- Electronic Fund Transfers Policy
- Privacy Policy**

Knox County Employees Credit Union
 400 Main Ave., Room 355
 Knoxville, TN 37902
 Phone: 865.215.2364

Central Street Branch
 1000 N. Central Street
 Knoxville, TN 37917
 Phone: 865.215.5690

Routing #: 264279541

Report a Lost or Stolen Debit Card:
 Call Toll Free 1.800.472.3272

Privacy Policy:

FACTS	What Does Know County Employees Credit Union Do With Your Personal Information?
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> • Social Security number and account balances • Account transactions and employment information • Income and wire transfer instructions When you are no longer our customer, we continue to share your information as described in this notice.
How?	All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information, the reasons Knox County Employees Credit Union chooses to share, and whether you can limit this sharing.

Reasons we can share your personal information	Does Knox County Employees Credit Union share?	Can you limit this sharing?
For our everyday business purposes (such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or to report to credit bureaus)	Yes	No
For our marketing purposes (to offer our products and services to you)	No	We don't share
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes (information about your transactions and experiences)	No	We don't share
For our affiliates' everyday business purposes (information about your creditworthiness)	No	We don't share
For nonaffiliates to market to you	No	We don't share

What we do	
How does Knox County Employees Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Knox County Employees Credit Union collect my personal information?	We collect your personal information, for example, when you: <ul style="list-style-type: none"> • Open an account or apply for a loan • Use your credit or debit card or give us your employment information • Give us your contact information We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only: <ul style="list-style-type: none"> • Sharing for affiliates' everyday business purposes -- information about your creditworthiness • Affiliates from using your information to market to you • Sharing for nonaffiliates to market to you State law and individual companies may give you additional rights to limit sharing.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. Know County Employees Credit Union has no affiliates.
Nonaffiliates	Companies not related by common ownership or control. They can be

Quick Links

- Reorder Checks
- Calculators
- SCAM Alerts [\(New Alert 07/27/12\)](#)
- What's New?
- Free Annual Credit Report
- ATM Locations
- Cheapest Gas Locator
- Auto Center

BALANCE Financial Education Tools

Whether you're interested in:

- developing a workable spending and savings plan,
- getting out of debt,
- taking a look at your credit report,
- buying a home,
- or planning for your financial future,

We want to help. That's why we've provided access to **free and confidential** financial counseling and education through **BALANCE**. [Click here to learn more and to take advantage of these tools.](#)

Nonaffiliates	financial and nonfinancial companies. Knox County Employees Credit Union does not have nonaffiliates.
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. Knox County Employees Credit Union doesn't jointly market.

Questions: Call 865-215-2364

National Credit Union Association,
a U.S. Government Agency



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government