

| FACTS | WHAT DOES HEMA FEDERAL CREDIT UNION<br>DO WITH YOUR PERSONAL INFORMATION?   |  |
|-------|---|--|
|       |   |  |
| Why?  | Financial companies choose how the share your personal information. Federal law gives consumers the right to limit some, but not all, sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.   |  |
|       |   |  |
| What? | <ul> <li>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</li> <li>Social Security Number and Income</li> <li>Account Balances and Payment History</li> <li>Credit History and Credit Scores</li> </ul> When you are <i>no longer</i> our customer, we continue to share your information as described in this |  |
|       | notice.   |  |
|       |   |  |
| How?  | All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information, the reasons HEMA Federal Credit Union chooses to share, and whether you can limit this sharing.  |  |

| Reasons we can share your personal information  | Does HEMA FCU Share? | Can you limit this sharing? |
|---|----------------------|-----------------------------|
| For our everyday business purposes -<br>such as to process your transactions, maintain your<br>account(s), respond to court orders and legal<br>investigations, or report to credit bureaus | YES                  | NO                          |
| For our marketing purposes -<br>to offer our products and services to you   | YES                  | NO                          |
| For joint marketing with other financial companies  | NO                   | WE DON'T SHARE              |
| For our affiliates' everyday business purposes -<br>information about your transactions and experiences   | NO                   | WE DON'T SHARE              |
| For our affiliates' everyday business purposes -<br>information about your creditworthiness   | NO                   | WE DON'T SHARE              |
| For non-affiliates to market to you   | NO                   | WE DON'T SHARE              |

Questions?

Call us at (301) 588-1860 or visit us on the web at WWW.HEMAFCU.ORG



## **PRIVACY POLICY**

| Who We Are   |  |
|--|--|
| Who is providing this notice?                      | HEMA Federal Credit Union  |
|  |  |
| What We Do   |  |
| How does HEMA FCU protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  |
| How does HEMA FCU collect my personal information? | <ul> <li>We collect your personal information, for example, when you</li> <li>Open and account or perform transactions</li> <li>Apply for a loan or pay your bills</li> <li>Account inquiries or financial counseling</li> <li>We also collect your personal information from others, such as credit bureaus, affiliates or other companies.</li> </ul>                        |
| Why can't I limit all sharing?                     | <ul> <li>Federal law gives you the right to limit only</li> <li>Sharing for affiliates' everyday business purposes – information about your creditworthiness</li> <li>Affiliates from using your information to market to you</li> <li>Sharing non-affiliates to market to you</li> </ul> State laws and individual companies may give you additional rights to limit sharing. |

| Definitions     |   |
|-----------------|---|
| Affiliates      | <ul> <li>Companies related by common ownership or control. They can be financial and nonfinancial companies</li> <li><i>HEMA Federal Credit Union has NO affiliates!</i></li> </ul>   |
| Non-affiliates  | <ul> <li>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</li> <li>HEMA Federal Credit Union does not share with non-affiliates so that they can market to you!</li> </ul> |
| Joint Marketing | <ul> <li>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</li> <li>HEMA Federal Credit Union does not jointly market!</li> </ul>                          |

## **Other Important Information**

HEMA FCU restricts access to your non-public personal information to only those employees who require such information in order to provide products and services to you. We maintain physical, electronic, and procedural safeguards that comply with federal standards to guard your non-public information.

If you have questions or concerns about the integrity of your account information, please contact us.

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