FACTS

WHAT DOES HAMPTON ROADS EDUCATORS' CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- social security number and income
- account balances and payment history
- account transactions and checking account information

Who?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Hampton Roads Educators' Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Hampton Roads Educators' share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes— information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes— information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For non-affiliates to market to you	No	We don't share

To limit our sharing

Call 757-838-0707 – our menu will prompt you through your choices

Please note:

If you are a *new* member, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our member, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call 757-838-0707



How does HRECU	
protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does HRECU collect my personal information?	We collect your personal information, for example, when you open an account or deposit money pay your bills or apply for a loan use your debit card
Why can't I limit all sharing?	Federal law gives you the right to limit only
	 sharing for affiliates' everyday business purposes—information about your creditworthiness affiliates from using your information to market to you sharing for non-affiliates to market to you
	State laws and individual companies may give you additional rights to limit sharing.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on the account.
finitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.
	Credit Union Service Company of Virginia, LLC
Non-affiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.
	Hampton Roads Educators' does not share with non-affiliates s they can market to you
Joint marketing	A formal agreement between non-affiliated financial companies that together market financial products or services to you.
	our joint marketing partners include insurance companies, finar services companies and Enterprise Car Sales.

