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Privacy Policy

rev. May, 2011 Facts What does Greeneville Federal Bank FSB do with your personal

information? Why? Financial companies choose how they share your personal information. Federal law

gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.

- What? The types of personal information we collect and share depend on the product or service you have with us. This information can include:
 - Social Security number and payment history
 - Account balances and account transactions
 - Income and assets

When you are no longer our customer, we continue to share your information as described in this notice.

How? All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Greeneville Federal Bank FSB chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Greeneville Federal Bank FSB share?	Can you limit this sharing?
For our everyday business purposes such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes to offer our products and services to you	No	We don't share
For joint marketing with our financial companies	No	We don't share
For our affiliates' everyday business purposes-information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For non-affiliates to market to you	No	We don't

share

What we do How does Greeneville To protect your personal information from unauthorized access and Federal Bank FSB use, we use security measures that comply with federal law. protect my personal These measures include computer safeguards and secured files information? and buildings. How does Greeneville We collect your personal information, for example, when you Federal Bank FSB • apply for a loan or open an account collect my personal • make deposits or withdrawals from your account or make a wire information?

use your credit or debit card

transfer

We also collect your personal information from others, such as

	credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Sharing for affiliates' everyday business purposesinformation about your creditworthiness affiliates from using your information to market to you sharing for non-affiliates to market to you
	State laws and individual companies may give you additional rights to limit sharing.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies. • Greeneville Federal Bank FSB has no affiliates.
Non- affiliates	Companies not related by common ownership or control. They can be financial and non-financial companies. • Greeneville Federal Bank FSB does not share with non-affiliates so they can market to you.
Joint marketing	A formal agreement between non-affiliated financial companies that together market financial products or services use. • Greeneville Federal Bank FSB doesn't jointly market.

Questions? | Call (423) 638-4154 or go to www.greenevillefederalbank.com

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