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Privacy Policy

At Grandpoint Bank, respecting your privacy and the security of your personal information is very important to us. This notice applies to our existing and former customers, meaning individuals who obtain a financial product or service from us primarily for consumer (personal, family or household) purposes.

[Download a printable copy of this notice](#)

Rev. (03/14)

FACTS	WHAT DOES THE GRANDPOINT BANK FAMILY OF COMPANIES DO WITH YOUR PERSONAL INFORMATION?
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> ■ Social Security number and income ■ Account balances and payment history ■ Transaction history and overdraft history When you are no longer our customer, we continue to share your information as described in this notice.
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons the Grandpoint Bank Family of Companies chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does the Grandpoint Bank Family of Companies share?	Can you limit this sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes — to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes — information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes — information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For our nonaffiliates to market to you	No	We don't share

Questions? Call (213) 542-2700 or go to www.grandpointbank.com

Who we are	
Who is providing this notice?	The Grandpoint Bank Family of Companies which includes: <ul style="list-style-type: none"> ■ Grandpoint Bank ■ Bank of Tucson, a division of Grandpoint Bank ■ Regents Bank, a division of Grandpoint Bank ■ The Biltmore Bank of Arizona, a division of Grandpoint Bank
What we do	
How does the Grandpoint Bank Family of Companies protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does the Grandpoint Bank	We collect your personal information, for example, when you <ul style="list-style-type: none"> ■ open an account or deposit money ■ pay your bills or apply for a loan

NEWS

Grandpoint awarded **Five-Star Superior Rating** for strength, stability and soundness by independent rating and research firm **BauerFinancial**. Learn more at bauerfinancial.com

TECHNOLOGY AND VENTURE BANKING DIVISION

Customized banking products and services to cater to the unique needs of early-stage, high-growth companies and their investors. [Learn more](#)

FDIC INFORMATION

Important! Notice of expiration of the temporary full FDIC deposit insurance coverage for noninterest-bearing transaction accounts. [Details](#)

Your FDIC insurance coverage [Learn More](#)

COMPUTER SECURITY SOFTWARE

Grandpoint is offering software, at no charge, that adds a layer of security to your internet connection and online banking sessions. [Learn more](#)

ONLINE SECURITY

NEW SECURITY ALERT (Mar. 14, 2014)

Telephone phishing scam [Details](#)

IMPORTANT PHONE NUMBERS

To report a lost or stolen ATM/debit card outside of regular banking hours, please call 800.730.2265. During business hours, please call your branch office.

To reach In-Touch Personal Banker, please call 800.730.2265.

Family of Companies collect my personal information?	<ul style="list-style-type: none"> ■ pay your bills or apply for a loan ■ use your debit or credit card <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> ■ sharing for affiliates' everyday business purposes — information about your creditworthiness ■ affiliates from using your information to market to you ■ sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing. (See below for more rights under state law.)</p>
Definitions	
Affiliates	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ■ Our affiliates include: Grandpoint Capital, Inc., Peoria Holdings, LLC, 5055 Holdings, LLC, 5055-1, LLC.
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ■ Grandpoint Bank Family of Companies does not share with nonaffiliates so they can market to you.
Joint marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> ■ Grandpoint Bank Family of Companies doesn't jointly market.
Other Important Information	
<p>California Customers: We will not share personal information with nonaffiliates either for them to market to you or for joint marketing without your authorization. We will also limit our sharing of personal information about you with our affiliates to comply with all California privacy laws that apply to us.</p>	

