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FACTS

WHAT DOES FLORIDA CUSTOMS FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all of the sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand Florida Customs Federal Credit Union's Privacy Policy.

The types of personal information we collect and share depend on the product or service

you have with us. This information can include:

What?

- Social Security Number
- Account balances
- Credit history
- Payment history
- Transaction balances
- Account transactions

When you are *no longer* our member, we continue to share your information as described in this notice.

How?

All financial companies need to share members' information to run their everyday business. In the section below, we list reasons financial companies can share their members' personal information; the reasons Florida Customs Federal Credit Union chooses to share; and whether you can limit this sharing.

| Reasons we can share your information | Does Florida Customs Federal Credit Union share? | Can you limit this sharing? |
|---|--|-----------------------------|
| For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | YES | NO |
| For our marketing purposes - to offer our product and services to you | YES | NO |
| For joint marketing with other financial companies | YES | NO |
| For our affiliates' everyday business purposes - information about your accounts and balances | NO | We don't share |
| For our affiliates' everyday business purposes - information about your creditworthiness | NO | We don't share |
| For non-affiliates to market to you | NO | We don't share |

Questions? • Call 813.248.1527

Who we are
Who is providing this notice? Florida Customs Federal Credit Union

| What we do | | |
|--|--|--|
| How does Florida Customs Federal Credit Union protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate. | |
| How does Florida Customs Federal Credit Union collect my personal information? | We collect your personal information, for example, when you Open an account Apply for a loan Make deposits or withdrawals from your account Provide account information Give us your contact information Use your debit card We also collect your personal information from others, such as credit bureaus, affiliates or other companies. | |
| Why can't I limit all sharing? | Federal law gives you the right to limit only Sharing for affiliates everyday business purposes – information about your creditworthiness Affiliates from using your information to market to you Sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights limit sharing. | |

| Definitions | |
|---------------|--|
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. • Florida Customs Federal Credit Union has no affiliates. |
| Nonaffiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. • Florida Customs Federal Credit Union does not share with nonaffiliates so they can market to you. |
| | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. Our joint marketing partners include insurance providers. |

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Sitemap

To assist members in accessing information not maintained on this site, the credit union provides links to other Internet addresses. Be advised that: 1) by clicking on any link to other Internet addresses, you are leaving the credit unions web site; 2) you are linking to an alternate web site not operated by the credit union; 3) the credit union is not responsible for the content of the alternate web site; 4) the credit union does not represent either the third party or the member if the two enter into a transaction; and 5) privacy and security policies may differ from those practiced by the Credit Union.