## FIVE STAR CREDIT UNION PRIVACY POLICY

### WHAT DOES FIVE STAR CREDIT UNION DO WITH YOUR PERSONAL **FACTS** INFORMATION? Financial companies choose how they share your personal information. Federal law gives Why? consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. The types of personal information we collect and share depend on the product or services What? you have with us. This information can include: Social Security number and income Account balances and payment history Credit history and credit scores How? All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Five Star Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Five Star Credit Union share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes— information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes—information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For non-affiliates to market to you	No	We don't share

# To limit our sharing

Call (888) 619-1711, our menu will prompt you through your choice(s).

Please note: If you are a new member, we can begin sharing your information 7 days from the date we sent this notice. When you are no longer our member, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

### **Questions?**

Call (888) 619-1711 visit <a href="https://www.fivestarcu.com">www.fivestarcu.com</a> or write to us at: Five Star Credit Union, PO Box 2028, Dothan, AL 36302.

Who we are		
Who is providing this notice?	Five Star Credit Union	
What we do		
How does Five Star Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also restrict access to nonpublic personal information about you to those employees and volunteers who need to know the information to provide products or services to you.	
How does Five Star Credit Union collect my personal information?	We collect your personal information, for example, when you  open an account or deposit money pay your bills or apply for a loan use your credit or debit card We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.	
Why can't I limit all sharing?	Federal law gives you the right to limit only	
	<ul> <li>sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> <li>sharing for non-affiliates to market to you</li> </ul>	
	State laws and individual companies may give you additional rights to limit sharing.	
Definitions		
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  We don't share with affiliates	
Non-affiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  We don't share with non-affiliates.	
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  CUNA Mutual	

#### Other important information

N/A