# **Privacy Policy**

### What do First State Bank and Town & Country Insurance do with your personal information?

# Whv?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social security number
  - Income
  - Account balances
  - Payment history
  - Credit history
  - Employment history

When you are no longer our customer, we continue to share your information as described in this notice.

## How?

What?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons First State Bank/T&C chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Do First State Bank and T&C share?	Can you limit this sharing?
For our everyday business purposes –		
Such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes – To offer our products and services to you	No	We don't share
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes – Information about you transactions and experiences	No	We don't share
For our affiliates' everyday business purposes – Information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	We don't share

Questions? Call 515-832-2520 or go to www.fsbwc.com or www.TCins.com.

#### Who we are

Who is providing this notice? First State Bank and Town & Country Insurance (T&C)

#### What we do

### How do First State Bank and **T&C** protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. Our web-site does not use "cookie" technology. We make no attempts to identify an individual unless illegal behavior is suspected.

How do First State Bank and T&C collect my personal information?

- Open an account
- Deposit money
- Pay your bills
- Apply for a loan
- Use your debit card

We also collect your personal information from others, such as credit bureaus and other companies

Why can't I limit all sharing?

- Federal law gives you the right to limit only
  - Sharing for affiliates' everyday business purposes information about your creditworthiness
  - Affiliates from using your information to market to you
  - Sharing for nonaffiliates to market to you

We collect your personal information, for example, when you

State laws and individual companies may give you additional rights to limit sharing.

### **Definitions**

Companies related by common ownership or control. They can be financial and nonfinancial companies. Affiliates First State Bank and Town & Country Insurance have no affiliates.

#### **Nonaffiliates**

Companies not related by common ownership or control They can be financial and nonfinancial companies. First State Bank and Town & Country Insurance do not share personal information with nonaffiliates so they can market to you.

A formal agreement between nonaffiliated financial companies that together market financial products or

• First State Bank and Town & Country Insurance do not engage in joint marketing.

Joint marketing