



- **▶** FIRSTPAY
- **▶ LOAN APPLICATION**

**CURRENT RATES** 

LOAN PRODUCTS

SAVINGS PRODUCTS

CHECKING PRODUCTS

**ELECTRONIC SERVICES** 

ONLINE BANKING

MEMBERSHIP

CALCULATORS

FORECLOSURES/REPO

BOARD OF DIRECTORS

**ABOUT US** 

CONTACT US

HOME





# Privacy

# FACTS: What does First Coast Community Credit Union do with your personal information?

**WHY?** Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**WHAT?** The types of personal information we collect and share depend on the product or service you have with us. This information can include: Social Security number and account balances – overdraft history and credit history – transactions or loss history and wire transfer instructions.

When you are no longer our member, we continue to share your information as described in this notice.

**HOW?** All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons First Coast Community Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does FCCCU share?	Can you limit this sharing?
For our everyday business purposes- such as to process your transactions, maintain your account(s), respond to court orders and legal investigations or to report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes - Information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes - Information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For nonaffiliates to market to you	No	We don't share

#### What We Do

#### How does FCCCU protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

### How does FCCCU collect my personal information?

We collect your personal information, for example when you – open an account or make a wire transfer – provide employment information or apply for financing – give us your wage statements. We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

### Why can't I limit all sharing?

Federal law gives you the right to limit only – sharing for affiliates' everyday business purposes – information about your credit worthiness – affiliates from using your information to market to you – sharing for nonaffiliates to market to you. State law and individual companies may give you additional rights to limit sharing.

#### **Definitions**

**Affiliates:** Companies related by common ownership or control. They can be financial and nonfinancial companies. FCCCU has no affiliates.

**Nonaffiliates:** Companies not related by common ownership or control. They can be financial and nonfinancial companies. FCCCU does not share with our nonaffiliates so they can market to you.

**Joint Marketing:** A formal agreement between nonaffiliated financial companies that together market financial products or services to vou. Our joint marketing

partners include credit card companies and loan recapture programs.

## QUESTIONS? Call (386) 328-5555



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