



Have Questions? Need help?
608-784-9480

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FACTS	WHAT DOES FIREFIGHTERS CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?
WHY?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
WHAT?	<p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> ▶ Social Security number and income ▶ payment history and account balances ▶ credit history and transaction history <p>When you are no longer our member, we continue to share your information as described in this notice.</p>
HOW?	All financial companies need to share member's personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members personal information; the reasons Firefighters Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Firefighters Credit Union share?	Can you limit this sharing?
For our everyday business purposes —such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes — to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes —information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes —information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	We don't share

QUESTIONS?	Call 608-784-9480 or go to www.myfirecu.org
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Who we are	
Who is providing this notice?	Firefighters Credit Union
What we do	
	To protect your personal information from unauthorized access and use, we

How does Firefighters Credit Union protect my personal information?	use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We restrict access to nonpublic personal information about you to those employees who need to know that information to provide products and services to you.
How does Firefighters Credit Union collect my personal information?	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> ▶ open an account or deposit money ▶ pay your bills or apply for a loan ▶ show your government-issued ID <p>We also collect your personal information from others, such as credit bureaus or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> ▶ sharing for affiliates' everyday business purposes—information about your creditworthiness ▶ affiliates from using your information to market to you ▶ sharing for nonaffiliates to market to you
Definitions	
Affiliates	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ▶ Firefighters Credit Union has no affiliates
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ▶ Firefighters Credit Union does not share with nonaffiliates so they can market to you
Joint marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> ▶ Firefighters Credit Union doesn't jointly market

How You Can Protect Your Privacy

Firefighters Credit Union is committed to protecting the privacy of its members. Members can help by following these simple guidelines:

- ▶ **Protect Your Account Numbers, Plastic Cards Numbers, PINs (Personal Identification Numbers) or Passwords.** Never keep your PIN with your card, which can provide free access to your accounts if your card is lost or stolen.
- ▶ **Use Caution When Disclosing Your Account Numbers, Social Security Numbers, etc. to Other Persons.** If someone calls you and states the call is on the behalf of the Credit Union and asks for your account number, you should contact us. Official Credit Union staff would have access to your information and will not need to ask for it.
- ▶ **Keep Your Information With Us Current.** If your address or phone number changes, please let us know. It is important that we have current information on how to reach you. If we detect potentially fraudulent or unauthorized activity or use of an account, we will attempt to contact you immediately.

Notices About Practices For Collecting Information From Children

Firefighters Credit Union does not knowingly collect, maintain or use personal information from our website

Firefighters Credit Union does not knowingly collect, maintain or use personal information from our website about children under age 13, and that the website is not designed to attract children. If a child whom we know to be under age 13 sends personal information to us online, we will only use that information to respond directly to that child, notify parents, or seeks parental consent. Let us know if you have any questions. Please do not hesitate to call us; we are here to serve you.

Website Privacy Statement

Our website is designed to keep you informed about the many financial services available to you as a member. It also provides you with tools to effectively and conveniently manage your finances.

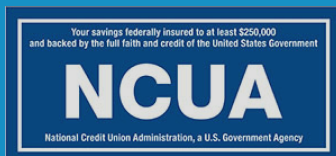
Firefighters Credit Union respects your privacy and would like to assure you that we do not collect identifying information from you. We currently collect information such as:

- ▶ How Many People Visit Our Site
- ▶ From Which Domain Our Visitors Come From Such As Yahoo.com and
- ▶ Which Browsers Visitors Use To Visit Our Site

We use these statistics to monitor peak usage times and track which areas of our website are of most interest to our visitors.

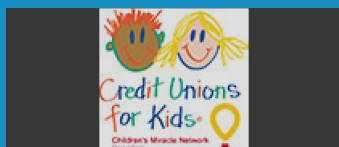
You can link to other websites from within our site. These links are offered as a service to you and Firefighters Credit Union cannot be held responsible for the content of the alternate sites. An alternate's websites privacy policy may differ from those of Firefighters Credit Union. Therefore we encourage you to read the policies of the websites reached through our links.

NCUA



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government.

Children's Miracle Network



Verified by Visa



Equal Housing Opportunity

