



Where people bank with people!

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Revised 11/2012

WHAT DOES ENTERPRISE BANK DO WITH YOUR PERSONAL INFORMATION?

FACTS

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:
• Social Security number and account balances
• credit history and payment history
• transaction or loss history and overdraft history

When you are no longer our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Enterprise Bank chooses to share; and whether you can limit this sharing.

Table with 2 columns: Reasons we can share your personal information, Does Enterprise Bank Share?, Can you limit this sharing? Rows include: For our everyday business purposes, For our marketing purposes, For joint marketing with other financial companies, For our affiliates' everyday business purposes, For our affiliates' everyday business purposes, For nonaffiliates to market to you.

Question? Call 713-643-5555 or go to www.mybank-enterprise.com

What we do

How does Enterprise Bank protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does Enterprise Bank collect my personal information?

We collect your personal information, for example, when you
• Open an account or make a wire transfer

- Open an account or make a wire transfer
- apply for a loan or show your driver's license
- give us your contact information

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates'everyday business purposes - information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Enterprise Bank does not share with our affiliates.*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Enterprise Bank does not share with nonaffiliates so they can market to you.*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our joint marketing partners include companies such as credit card companies.*

Other important information

Enterprise Bank is chartered, licensed, or registered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against the Enterprise Bank should contact the Texas Department of Banking through one of the means indicated below:

In person or U.S. Mail:

2601 North Lamar Boulevard Austin, Texas 78705-4294

Consumer Complaint Hotline:

Phone No.: (877) 276-5554

Fax No.: (512) 475-1313

E-mail: consumer.complaints@banking.state.tx.us

Website: www.dob.texas.gov

Website Privacy Statement

Visitors to this bank Website remain anonymous. We do not collect identifying information about visitors to our site. We may use standard software to collect non-identifying information about our visitors, such as:

- Date and time our site was accessed
- IP address
- Web browser used
- City, state, and country

The bank uses this information to create summary statistics and to determine the level of interest in information available on our site.

Visitors may elect to provide us with personal information via E-mail, online registration forms, or our guest book. This information is used internally, as appropriate, to handle the sender's request. It is not disseminated or sold to other organizations.

Some areas of our Website may use a "cookie" temporarily stored in the visitor's computer memory (RAM) to allow the web server to log the pages you use within the site and to know if you have visited

the site before.

Children's privacy online:

We do not knowingly solicit, collect or use personal information from children under 13. For information concerning the Children's Online Privacy Protection Act (COPPA), visit the Federal Trade Commission's website at www.ftc.gov

***Enterprise Bank...
Not just interest... We pay attention!***