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Privacy Policy

FACTS WHAT DOES EAST TEXAS PROFESSIONAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.		
What?	<p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <table border="1"> <tr> <td> <ul style="list-style-type: none"> • Social security number • Income • Account balances </td> <td> <ul style="list-style-type: none"> • Payment history • Credit history • Credit scores </td> </tr> </table> <p>When you are <i>no longer</i> a member, we continue to share your information as described in this notice.</p>	<ul style="list-style-type: none"> • Social security number • Income • Account balances 	<ul style="list-style-type: none"> • Payment history • Credit history • Credit scores
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How?	All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons East Texas Professional Credit Union chooses to share; and whether you can limit this sharing.		

Reasons we can share your personal information

Does East Texas Professional Credit Union share?

Can you limit this sharing?

Reasons we can share your personal information	Does East Texas Professional Credit Union share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes - information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes - information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	We don't share

Questions?

Call [903.323.0230](tel:903.323.0230) or [800.256.5009](tel:800.256.5009) or go to www.etpcu.org

What We Do

How does East Texas Professional Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does East Texas Professional	We collect your personal information for example when you

<p>Credit Union collect my personal information?</p>	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> • Open an account • Deposit money • Pay your bills • Use your credit or debit card • Apply for financing <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
<p>Why can't I limit all sharing?</p>	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes - information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p>

Definitions

<p>Affiliates</p>	<p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> • <i>Our affiliates include financial companies such as Neighborhood Financial Services, LLC</i>
<p>Nonaffiliates</p>	<p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> • <i>East Texas Professional Credit Union does not share with nonaffiliates so they can market to you.</i>
<p>Joint Marketing</p>	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> • <i>Our joint marketing partners include credit card companies such as MasterCard or Visa.</i>

Other Important Information

For Alaska, Illinois, Maryland, and North Dakota members: We will not share personal information with nonaffiliates either for them to market to you or for joint marketing - without your authorization.

For California members: We will not share personal information with nonaffiliates either for them to market to you or for joint marketing - without your authorization. We will also limit our sharing of personal information about you with our affiliates to comply with all California privacy laws that apply to us.

For Massachusetts, Mississippi and New Jersey members: We will not share personal information from deposit or share relationships with nonaffiliates either for them to market to you or for joint marketing - without your authorization.

For Vermont members: We will not share personal information with nonaffiliates either for them to market to you without your authorization and we will not share your personal information with affiliates or for joint marketing about your creditworthiness without your authorization.

For Texas Credit Union members: COMPLAINT NOTICE If you have a problem with the services provided by this credit union, please contact us at:
 East Texas Professional Credit Union
 PO Box 6750, Longview TX 75608
 903.323.0230 or 800.256.5009 or comments@etpcu.org

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department at 914 East Anderson Lane, Austin TX 78752-1699.
 Telephone number: (512) 837-9236, website: www.cud.texas.gov

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