

## Quick Links

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# Exciting Changes Are Coming!



Rev. 01/2011

## FACTS

WHAT DOES Country Bank DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- ▶ Social Security number and income
- ▶ account balances and payment history
- ▶ credit history and credit scores

When you are *no longer* our customer, we continue to share your information as described in this notice.

### How?

All financial companies need to share customer's personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customer's personal information; the reasons Country Bank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Country Bank share?	Can you limit this sharing?
<b>For our everyday business purposes</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes-</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purposes-</b> information about your transactions and experiences	No	We don't share
<b>For our affiliates' everyday business purposes-</b> information about your creditworthiness	No	We don't share
<b>For nonaffiliates to market to you</b>	No	We don't share

## Questions?

Call 800-322-8233 or go to any branch location.

## Who we are

**Who we are**

<b>Who is providing this notice?</b>	<b>Country Bank</b>
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**What we do**

<b>How does Country Bank protect my personal information?</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. In addition, our employees are bound by a code of ethics requiring confidential treatment of customer information.
<b>How does Country Bank collect my personal information?</b>	We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>▶ open an account or deposit money</li> <li>▶ pay your bills or apply for a loan</li> <li>▶ use your debit card</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies</p>
<b>Why can't I limit all sharing</b>	Federal law gives you the right to limit only: <ul style="list-style-type: none"> <li>▶ sharing for affiliates' everyday business purposes-information about your creditworthiness</li> <li>▶ affiliates from using your information to market to you</li> <li>▶ sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing. <b>See below for more on your rights under state law.</b></p>

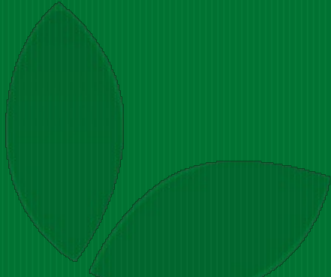
**Definitions**

<b>Affiliates</b>	Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>▶ <i>Country Bank has no affiliates.</i></li> </ul>
<b>Nonaffiliates</b>	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>▶ <i>Nonaffiliates we share information with can include; insurance companies, service providers, data processors, and advertisers.</i></li> </ul>
<b>Joint marketing</b>	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> <li>▶ <i>Our joint marketing partners can include companies such as other banks and insurance companies.</i></li> </ul>

**Other important information**

We will not share any information derived from deposit relationships with us about customers who reside in Massachusetts.

Connecting All Offices 800-322-8233  
countrybank.com





[Privacy](#)

Headquartered in Ware, Massachusetts

MEMBER  
**FDIC**

