Bank at... BANKING WHEN YOU HAVE

Online Banking

CLEVELAND STATE BANK Cleveland • Howards Grove

- Bill Pay
- eStatements
- Mobile Money
- Telephone Banking



## INFORMATION VAULT

THE TIME

- Fraud
- Tools & Resources
- Newsletter
- Other Services
- Lakeshore Cruisers
- Community Links
- Update Contact Info (Coming Soon)

## **Privacy**

Why?

How?

FACTS WHAT DOES CLEVELAND STATE BANK DO WITH YOUR PERSONAL INFORMATION?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What? The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and payment history
- credit history and credit scores

When you are *no longer* our customer, we continue to share your information as described in this notice.

All Financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Cleveland State Bank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Cleveland State Bank Share?	Can you limit this sharing?
For our everyday business purposes - Such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	No	We Don't Share
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes - information about your transactions and experiences	No	We Don't Share
For our affiliates' everyday business purposes - information about your creditworthiness	No	We Don't Share
For our nonaffiliates to market to you	No	We Don't Share
Questions? Call (866) 321-9854		

Who we are

Who is providing Cleveland State Bank

What we do	
How does Cleveland State Bank protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Cleveland State Bank collect my personal information?	We collect your personal information, for example when you  open an account or deposit money pay your bills or apply for a loan use your debit or credit card  We also collect your personal information from others, such as credit bureaus or other companies
Why can't I limit all sharing?	Federal law gives you the right to limit only         • sharing for affiliates' everyday business purposes – information about your creditworthiness         • affiliates from using your information to market to you         • sharing for non-affiliates to market you  State laws and individual companies may give you additional rights to limit sharing.
Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  • Cleveland State Bank does not share with our affiliates.
Non-affiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  • Cleveland State Bank does not share with nonaffiliates so they can market to you
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financia products or services to you.  • Our joint marketing partners include credit card companies, investment companies and insurance companies.

Email Us Lost or Stolen Credit Card 800-236-9449 Lost or Stolen ATM / Debit Card 920-693-8256 or 866-321-9854 After Hours ATM / Debit Card 800-236-2442 ATM Access

<u>Career Opportunities</u>

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