

Privacy Statement

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Visitors to this Bank Website remain anonymous. We do not collect identifying information about visitors to our site. We may use standard software to collect non-identifying information about our visitors, such as:

- Date and time our site was accessed
- IP address (A numeric address given to servers connected to the Internet)
- Web browser used
- City, state, and country

The Bank uses this information to create summary statistics and to determine the level of interest in information available on our site.

Visitors may elect to provide us with personal information via E-mail, online registration forms, or our [Online Comments](#). This information is used internally, as appropriate, to handle the sender's request. It is not disseminated or sold to others.

Some areas of our Website may use a "cookie" temporarily stored in the visitor's computer memory (RAM) to allow the web server to log the pages you use within the site and to know if you have visited the site before.

Our Privacy Principles are included in our Website; to inquire about our Privacy Policy, contact us at the address below:

Citizens Bank
 PO Box 30
 275 SW 3rd St.
 Corvallis, OR 97339-0030
 541-752-5161 or
 800-577-1778 Outside the Corvallis calling area
[Contact Us](#) (Please do not send sensitive information via e-mail.)

PRIVACY PRINCIPLES

Facts	What Does Citizens Bank Do With Your Personal Information
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> • Social Security Number and Payment History • Income and Transaction History • Account Balances and Credit History When you are no longer our customer, we continue to share your information as described in this notice.
How?	All financial companies need to share customer's personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customer's personal information; the reasons Citizens Bank chooses to share; and whether you can limit this sharing.
Reasons we can share your personal information	Does Citizens Bank Share? Can you limit this Sharing?



MoneyPass
 Our ATM network is now nationwide! Find your nearest ATM on MoneyPass.



Online Security Tips
 Read helpful security tips about online banking and mobile banking.



Member FDIC
 Learn more about the Federal Deposit Insurance Corporation and Citizens Bank.



Moving Kit
 Need help moving your accounts? Let us help



Remote Capture
 Deposit your checks from your office PC!



Extra! Extra!
 News & Events

	Bank Share	Information Sharing
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	No	We don't share
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes— information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes— information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	We don't share

Questions? Call 541-752-5161 or go to www.citizensEbank.com

Who we are	
Who is providing this notice?	Citizens Bank

What we do	
How does Citizens Bank protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We maintain other physical, electronic and procedural safeguards to protect this information and we limit access to information
How does Citizens Bank collect my personal information?	We collect your personal information, for example, when you <ul style="list-style-type: none"> • Open an account or make a wire transfer or apply for a loan • Pay your bills or make deposits or withdrawals from your account • Use your credit or debit card We also collect your personal information from others, such as credit bureaus or other companies
Why can't I limit all sharing?	Federal law gives you the right to limit only <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes— information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and non financial companies. <ul style="list-style-type: none"> • Citizens Bank has no affiliates
Nonaffiliates	Companies not related by common ownership or control. They can be financial and non financial companies. <ul style="list-style-type: none"> • Citizens Bank does not share with non-affiliates so they can market to you
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> • Citizens Bank does not jointly market

Other important information

Thank you for doing your banking business with Citizens Bank. If you have any questions on this or any other matter please do not hesitate to contact us at 541-752-5161

752-5161 or our toll free number at 1-800-577-1778

Comments or Complaints by Customers

Any comments or complaints about this policy, any privacy-related issue or any inaccuracy in customer data can be made by contacting:

Compliance Officer
Citizens Bank 275 SW 3rd Street
PO Box 30
Corvallis, Oregon 97339-0030
(541) 752-5161

[Contact Us](#) (Please do not send sensitive information via e-mail.)

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