

🔒 Online Banking Login

LOGIN

[Forgot Username](#) | [Password](#) | [New User](#)

More in this Section:

Corporate Account Takeover

ID-Theft

Alerts

Terms of Use

Consumer Complaint

Electronic Funds Transfer

Privacy Policy

FACTS	What does Ciera Bank do with your personal information?
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	<p>The types of personal information we collect and share depends on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> • Social Security numbers • Account balances • Payment history • Transaction history • Account transactions • Checking account information <p>When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p>
How?	All financial institutions need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers'

personal information; the reasons **Cierra Bank** chooses to share; and whether you can limit this sharing.

Reasons we can share your personal info	Does Cierra Bank Share?	Can you limit this sharing?
For our everyday business purposes: such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes: to offer our products and services to you	No	We don't share
For joint marketing with other financial companies:	No	We don't share
For our affiliates' everyday business purposes: information about your transactions and experiences	No	We Don't Share
For our affiliates' everyday business purposes: information about your creditworthiness	No	We Don't Share
For nonaffiliates to market to you:	No	We Don't Share

Questions?

Call 940-549-2040 or go to www.cierabank.com

What we do

How does Cierra Bank protect my personal information?	<p>To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.</p> <p>We also maintain other physical, electronic and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate.</p>
How does Cierra Bank collect my personal information?	<p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> • Open an account • Pay your bills • Apply for a loan • Make deposits or withdrawals from your account • Give us your contact information <p>We also collect your personal information from other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only:</p> <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes—information about your credit worthiness • affiliates from using your information to market to you • sharing for non-affiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p>

Definitions

Affiliates	<p>Companies related by common ownership or control. They can be financial and non financial companies.</p> <ul style="list-style-type: none"> • Cierra Bank does not share with our affiliates
Non Affiliates	<p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> • Cierra Bank does not share with non-affiliates so they can market to you.

Joint Marketing

A formal agreement between non affiliated financial companies that together market financial products or services to you.

- **Cierra Bank** does not jointly market.

Other important Information

Ciera Bank is chartered, licensed or registered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against Ciera Bank should contact the Texas Department of Banking through one of the means indicated below: In person, or by U.S. Mail: 2601 North Lamar Blvd., Suite 300
Austin, TX 78705-4294

By Telephone to No.: 877/276-5554

By Fax to No.: (512)475-1313

By E-mail to: consumer.complaints@dob.texas.gov

By Website to: www.dob.texas.gov

GRAHAM

623 Elm St.
P.O. Box 540
Graham, TX 76450
P: (940) 549-2040
F: (940) 549-4574

BRYSON

300 Dempsey
Bryson, Texas 76427
P: (940) 392-2511
F: (940) 392-2234

ALEDO

301 FM 1187 S
Aledo, TX 76008
P: (817) 441-5200
F: (817)441-5201

FLOWER MOUND

1801 Cross Timbers
Flower Mound, TX 75028
P: (972) 539-1849
F: (972) 539-1860

HICKORY CREEK

3970 FM 2181
Suite 100
Hickory Creek, TX 75065
P: (940) 321-0135
F: (940) 321-0137

AUBREY

958 Hwy 377 South
Aubrey, TX 76227
P: (940) 440-9100
F: (940) 440-9102

DENTON

DENTON

321 W. Oak Street
Denton, TX 76201
P: (940) 442-5320
F: (940) 442-5325

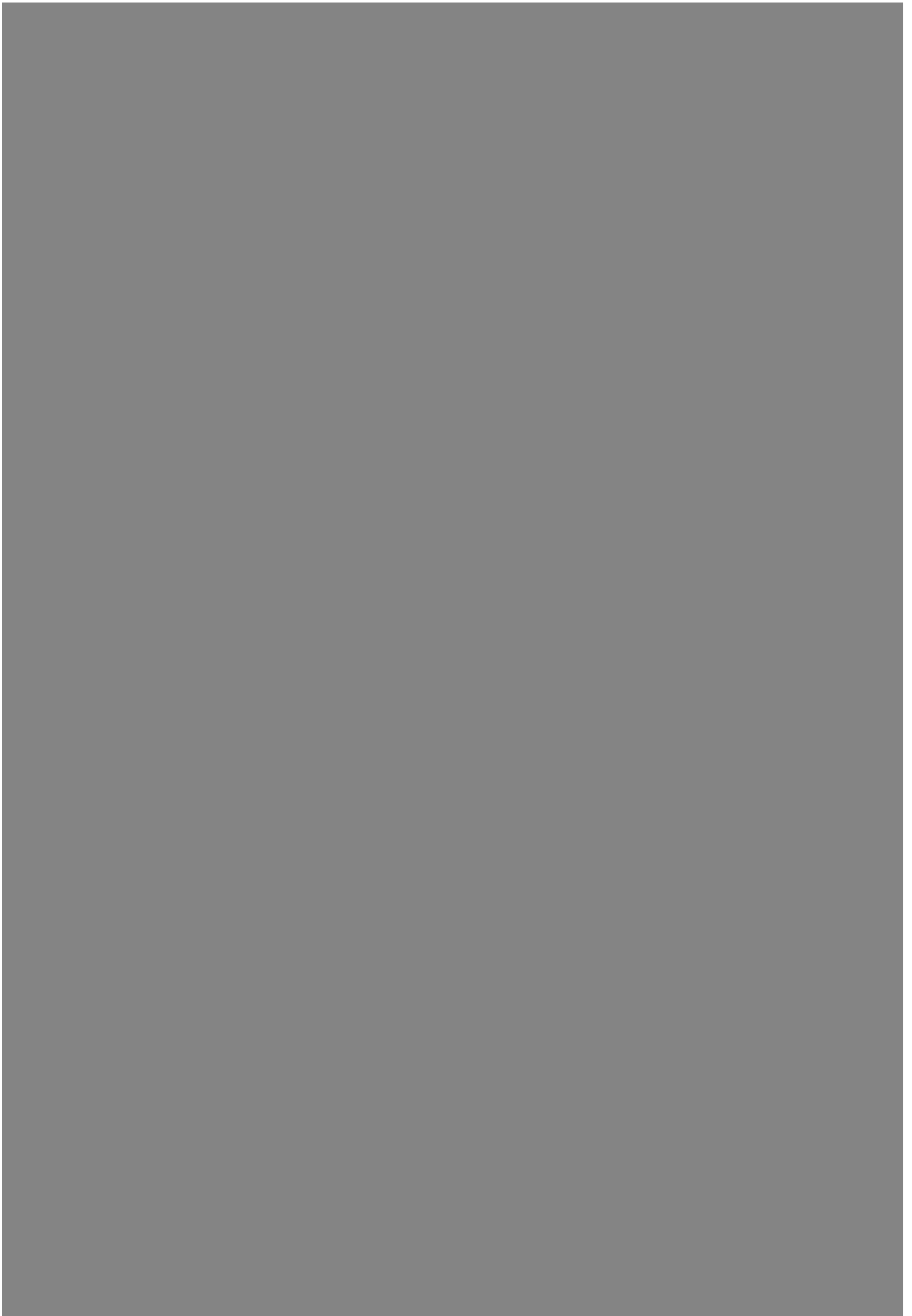
FORT WORTH

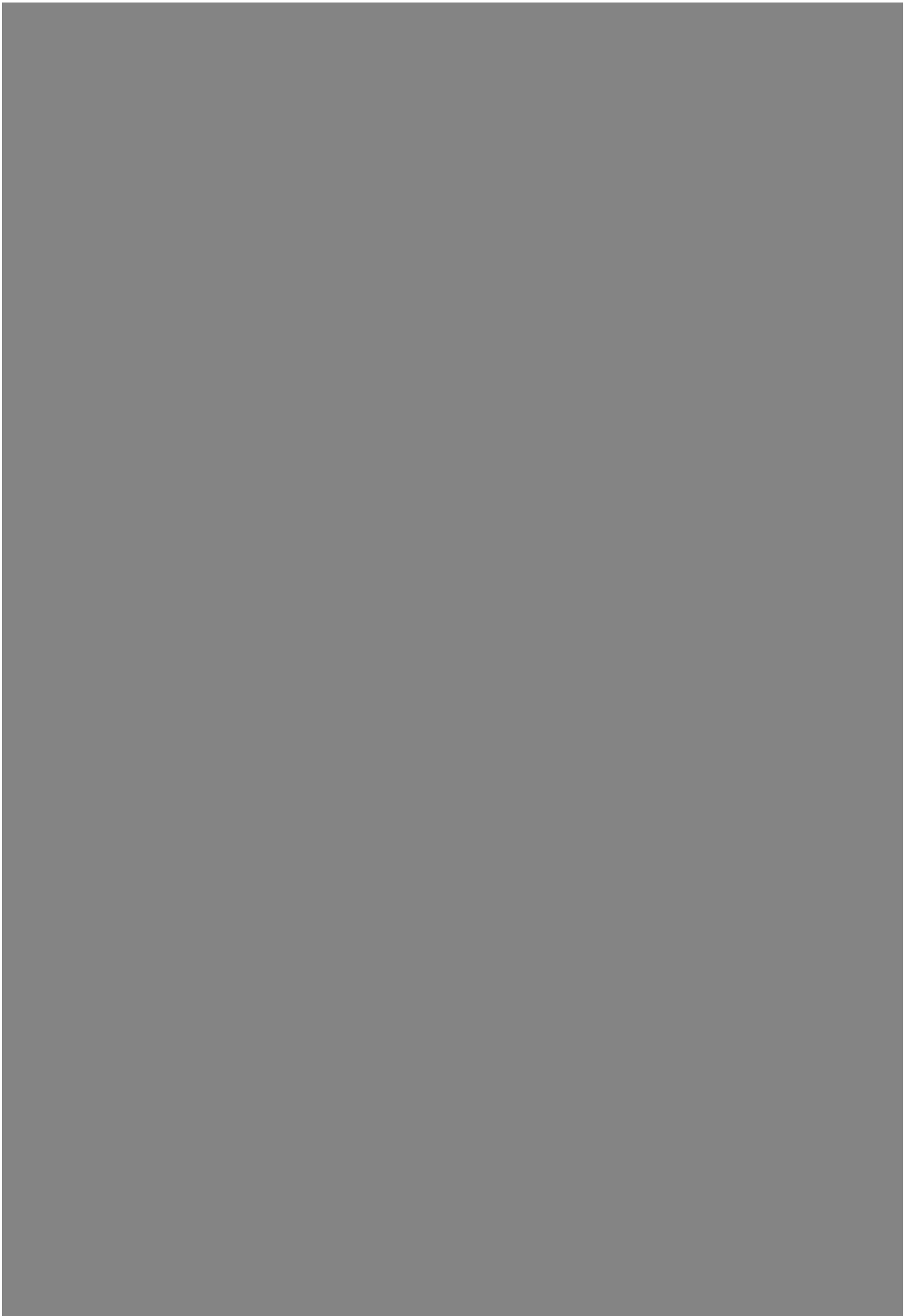
1501 Summit Ave.
Fort Worth, TX 76102
T: (800) 287-8522
P: (817) 335-5955
F: (817) 336-0151

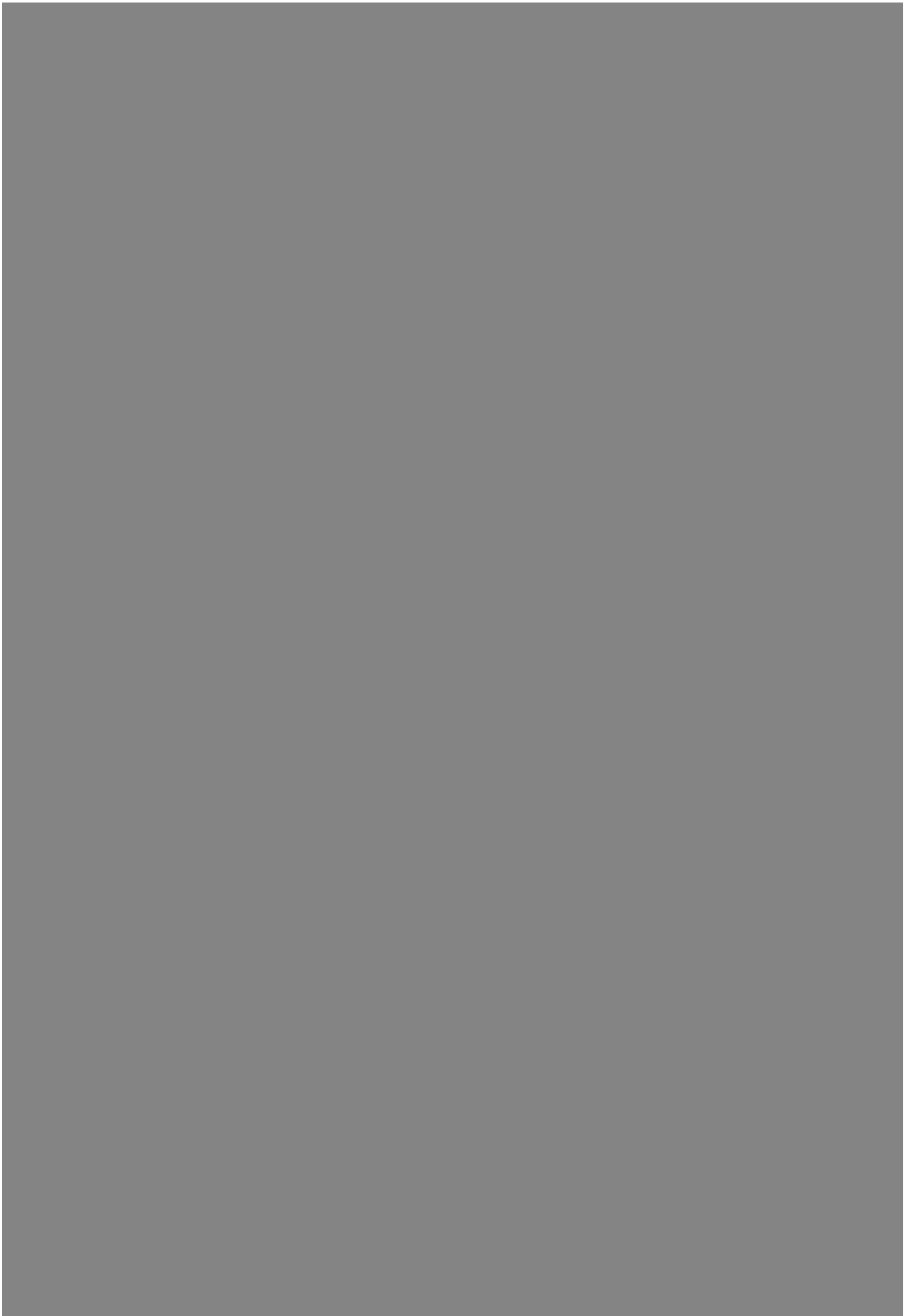
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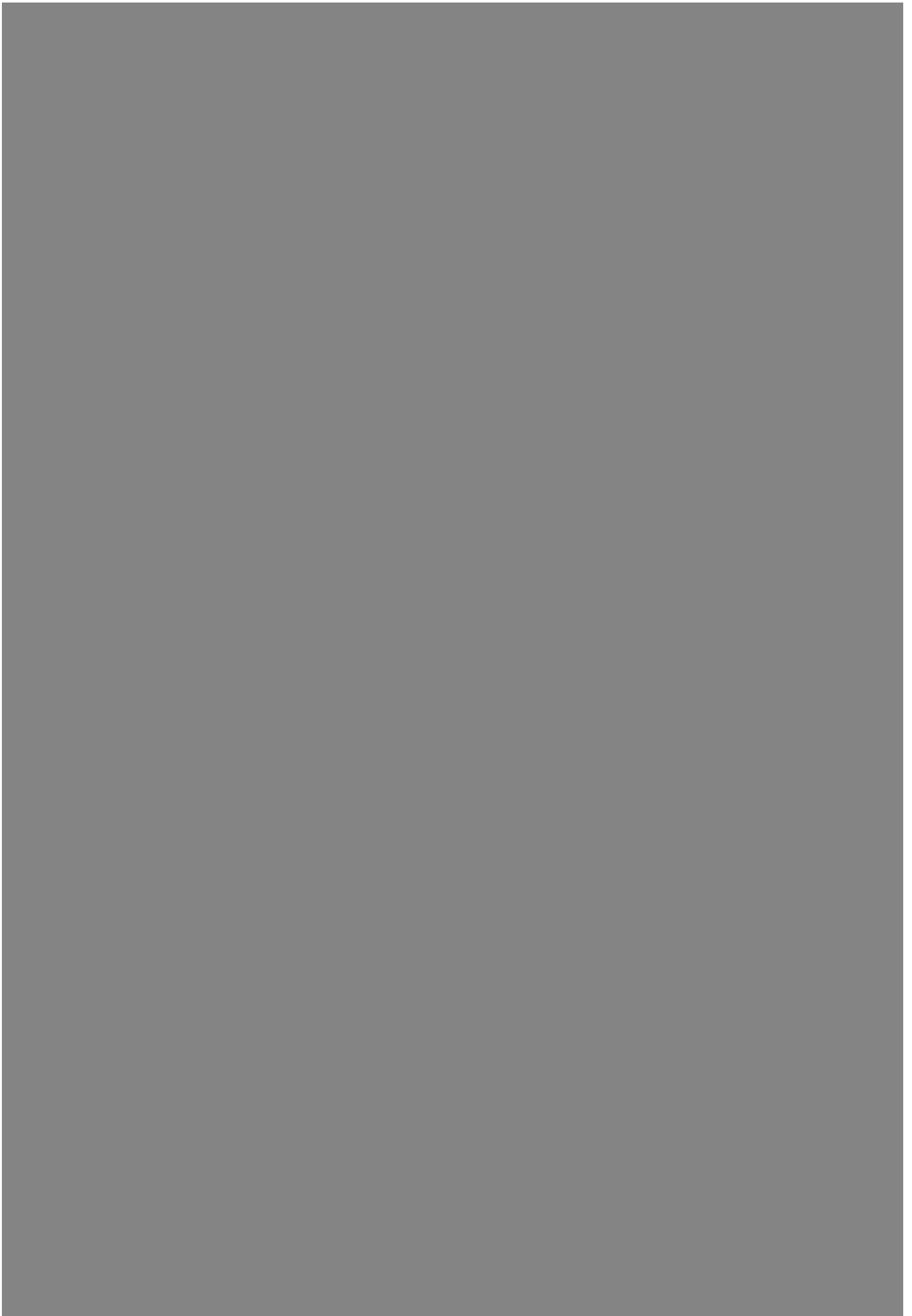


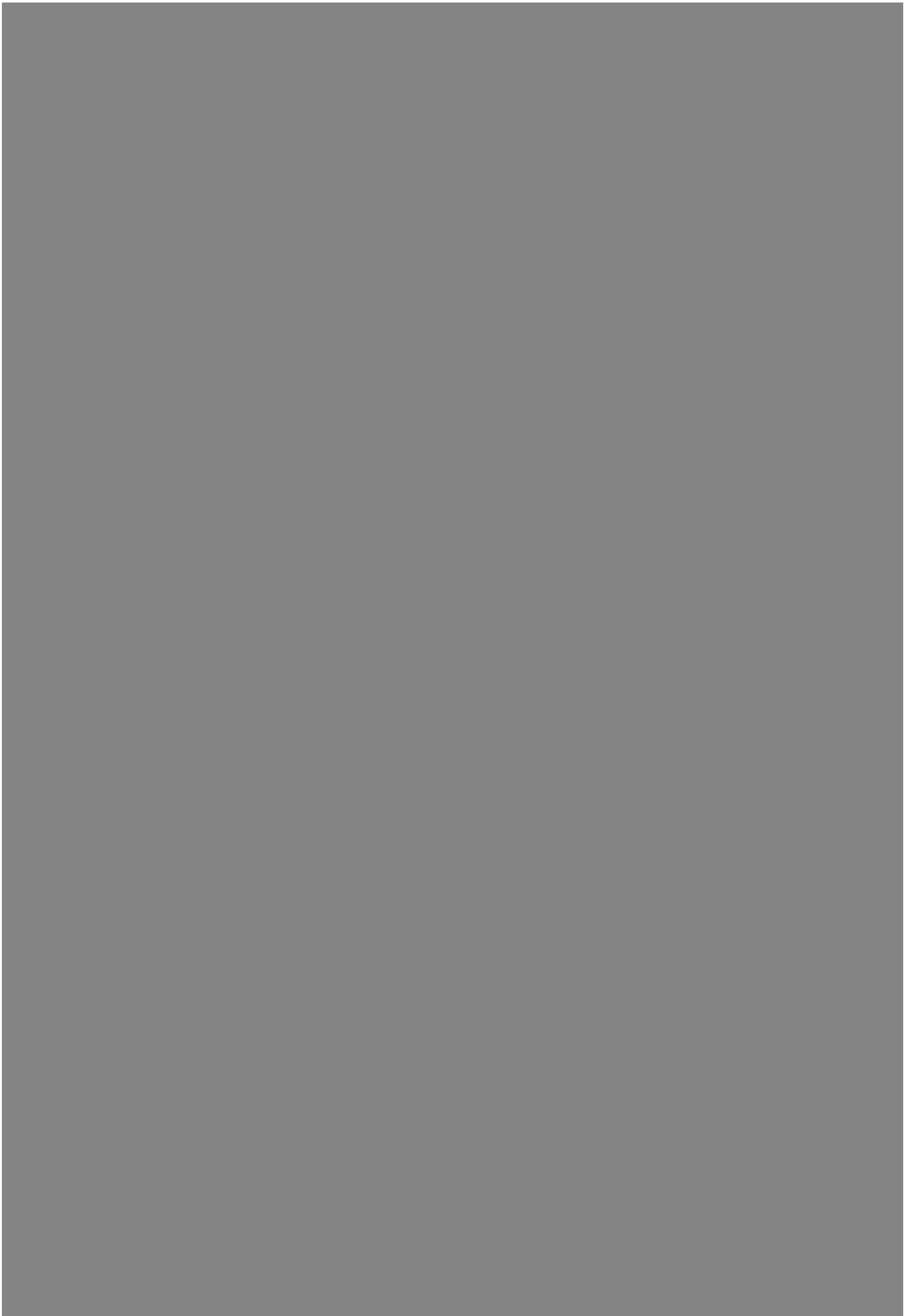
NOTICE: By federal law, as of 1/1/2013, funds in a noninterest-bearing transaction account (including an IOLTA/IOLA) will no longer receive unlimited deposit insurance coverage, but will be FDIC insured to the legal maximum of \$250,000 for each ownership category. For more information, visit www.fdic.gov.

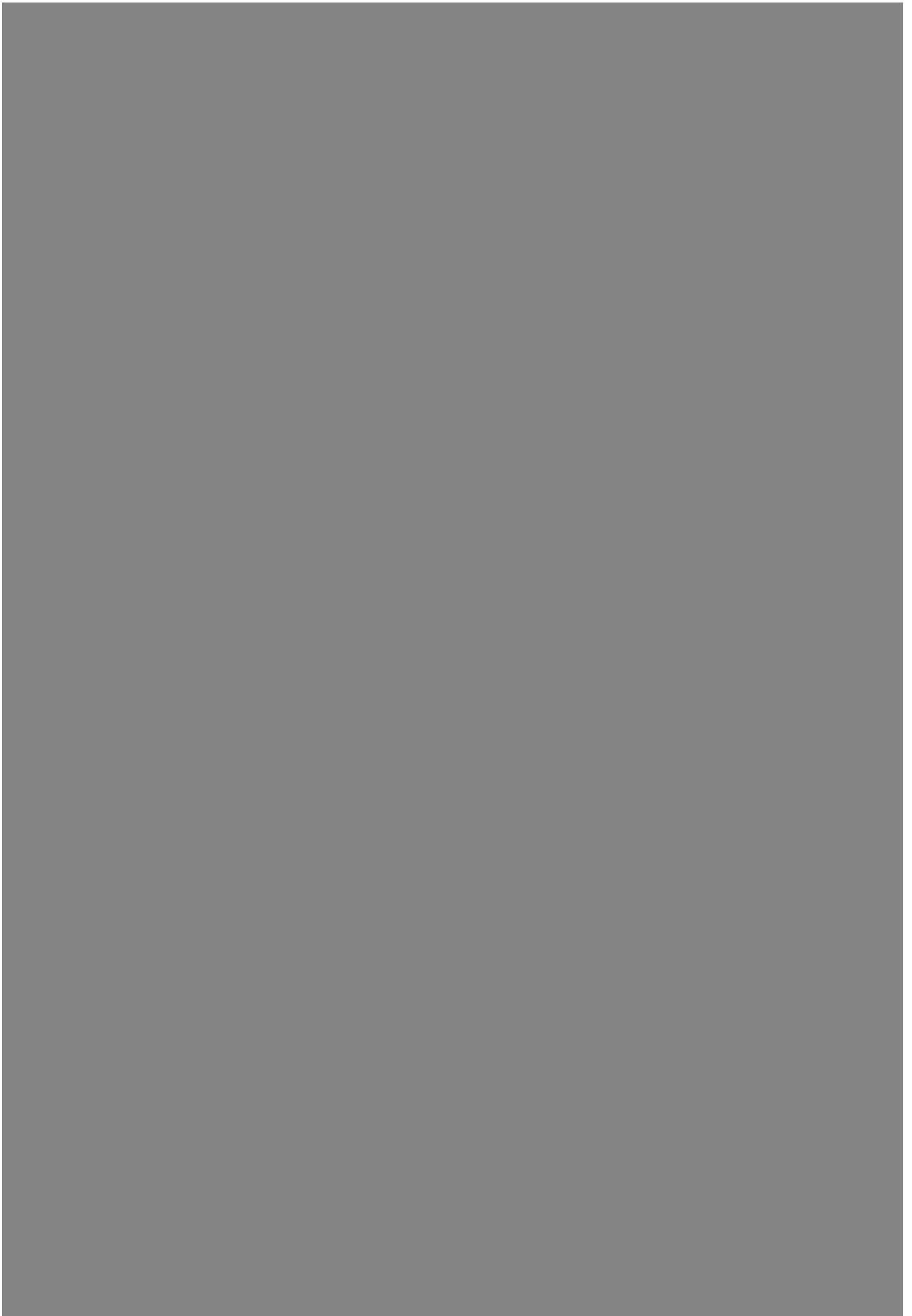


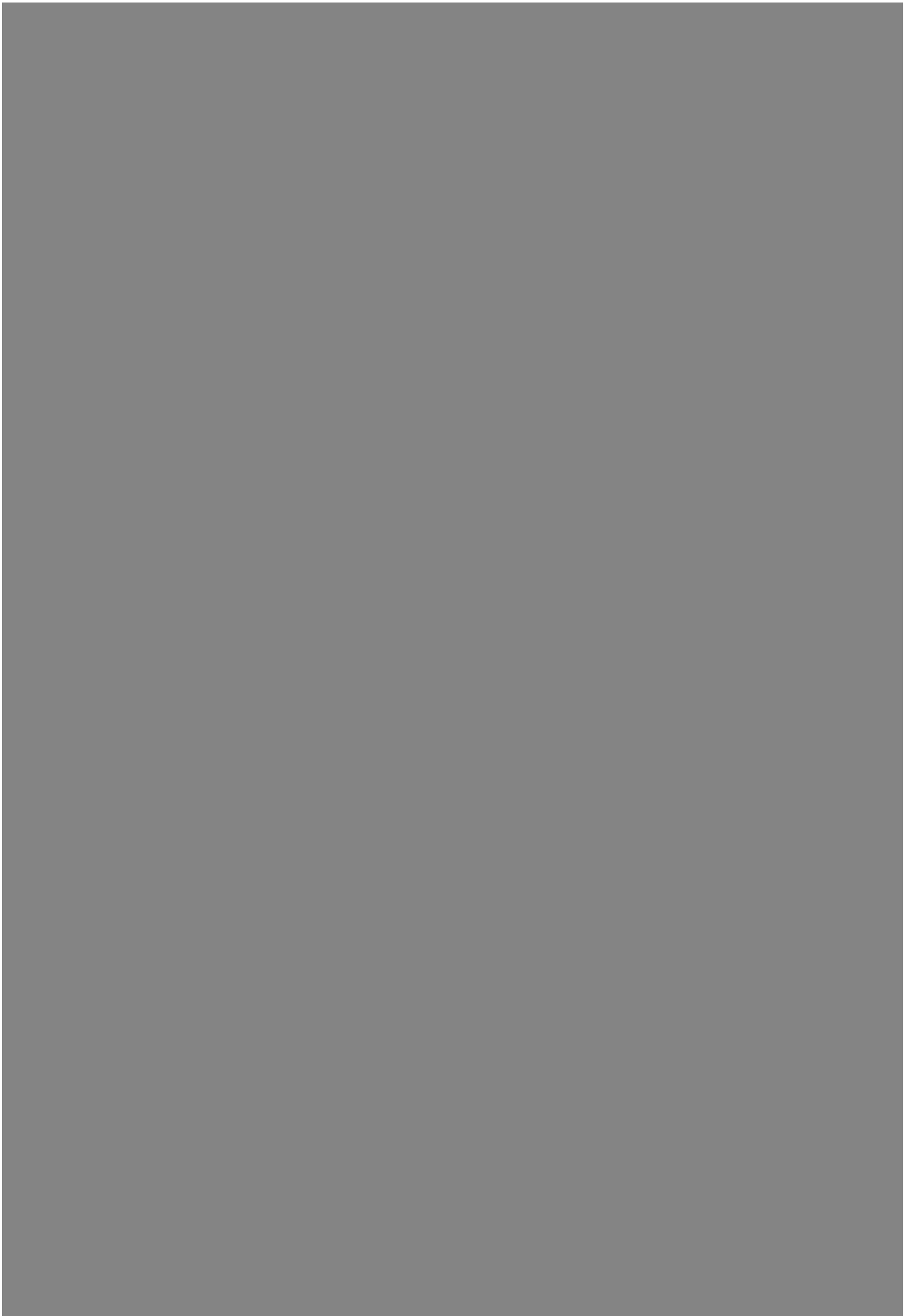


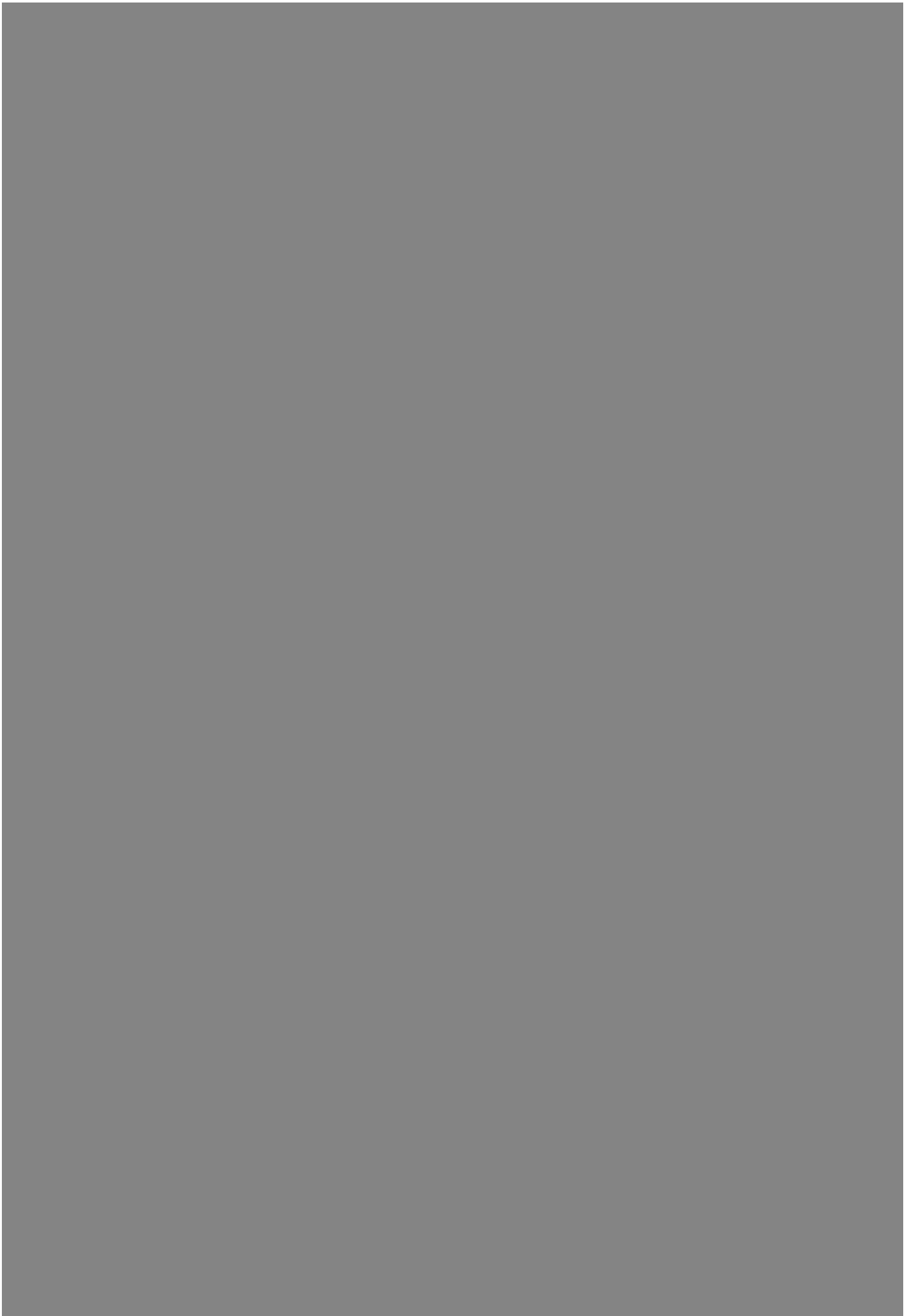












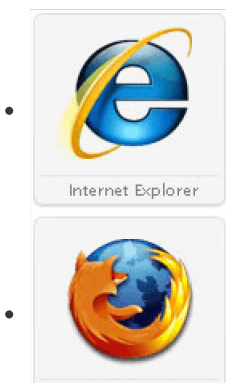
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Just click on the icons to get to the download page.

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Safari



Chrome