### **FACTS**

# WHAT DOES CFG COMMUNITY BANK DO WITH YOUR PERSONAL INFORMATION?

## Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Account transactions and checking account information

# How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons CFG Community Bank chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information   | Does CFG Community<br>Bank share? | Can you limit this sharing? |
|--|-----------------------------------|-----------------------------|
| For our everyday business purposes-<br>such as to process your transactions, maintain<br>your account(s), respond to court orders and legal<br>investigations, or report to credit bureaus | Yes                               | No                          |
| For our marketing purposes-<br>to offer our products and services to you   | Yes                               | No                          |
| For joint marketing with other financial companies   | No                                | We don't share              |
| For our affiliates' everyday business purposes-<br>information about your transactions and experiences   | Yes                               | No                          |
| For our affiliates' everyday business purposes-<br>information about your creditworthiness   | Yes                               | Yes                         |
| For our affiliates to market to you  | Yes                               | Yes                         |
| For nonaffiliates to market to you   | No                                | We don't share              |

# To limit our sharing

Mail the form below

Please note:

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

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Call (410) 823-0500

| Mail-in Form |  |  |  |
|--------------|--|--|--|
|              | <ul> <li>Mark any/all you want to limit:</li> <li>□ Do not share information about my creditworthiness with your affiliates for their everyday business purposes.</li> <li>□ Do not allow your affiliates to use my personal information to market to me.</li> </ul> |  |  |
|              | Name   |  |  |
|              | Address City, State, Zip   |  |  |
| Mail To:     | CFG Community Bank, Attn: Operations Department, 1422 Clarkview Road, Baltimore, MD 21209  |  |  |

| What we do   |  |
|--|--|
| How does CFG Community Bank protect my personal information?                       | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  |
| How does CFG Community Bank collect my personal information?                       | We collect your personal information, for example, when you     open an account or deposit money     pay your bills or apply for a loan     give us your contact information We also collect your personal information from others, such as credit |
| Why can't I limit all sharing?   | bureaus, affiliates, or other companies.  Federal law gives you the right to limit only  sharing for affiliates' everyday business purposes – information about your creditworthiness  |
|  | <ul> <li>affiliates from using your information to market to you</li> <li>sharing for nonaffiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul>                      |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choices will apply to everyone on your account.   |

| Definitions     |   |
|-----------------|---|
| Affiliates      | Companies related by common ownership or control. They can be financial and nonfinancial companies.   |
|                 | <ul> <li>Our affiliates include financial companies such as Capital Funding,<br/>LLC; Capital Finance, LLC; and Capital Lending and Mortgage<br/>Group, LLC.</li> </ul> |
| Nonaffiliates   | Companies not related by common ownership or control. They can be financial and nonfinancial companies.   |
|                 | <ul> <li>CFG Community Bank does not share with nonaffiliates so they can<br/>market to you.</li> </ul>   |
| Joint Marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  |
|                 | CFG Community Bank does not jointly market.   |