

Rev. March 1, 2014

FACTS

WHAT DOES CENTURY HERITAGE FCU DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and payment history
- transaction history and credit card or other debt

When you are *no longer* our member, we continue to share your information as described in this notice.

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Century Heritage chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does Century Heritage share? | Can you limit this sharing? |
|--|---------------------------------|--------------------------------|
| For our everyday business purposes—such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | YES | NO |
| For our marketing purposes—to offer our products and services to you | YES | NO |
| For joint marketing with other financial companies | YES | NO |
| For our affiliates' everyday business purposes—information about your transactions and experiences | NO | WE DO NOT SHARE |
| For our affiliates' everyday business purposes—information about your creditworthiness | NO | WE DO NOT SHARE |
| For nonaffiliates to market to you | NO | WE DO NOT SHARE |

Questions?

Call toll-free 800-232-0087 or go to www.chfcu.org

| Who we are | | |
|--|--|--|
| Who is providing this notice? | Century Heritage Federal Credit Union | |
| What we do | | |
| How does Century Heritage protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. Century Heritage regularly conducts training of its employees as well as employs system upgrades and enhancements deemed necessary to protect your information. | |
| How does Century Heritage collect my personal information? | We collect your personal information, for example, when you open an account or deposit money pay your bills or apply for a loan use your credit or debit card We also collect your personal information from others, such as credit bureaus, affiliates, or other companies. | |
| Why can't I limit all sharing? | Federal law gives you the right to limit only ■ sharing for affiliates' everyday business purposes— information about your creditworthiness ■ affiliates from using your information to market to you ■ sharing for nonaffiliates to market to you | |

| Definitions | |
|-----------------|---|
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. • Century Heritage has no affiliates. |
| Nonaffiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. • Century Heritage does not share with nonaffiliates so they can market to you. |
| Joint marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. • Our joint marketing partners include investment, insurance and other financial service providers. |