| FACTS | WHAT DOES CENTRAL BANCOMPANY DO WITH YOUR PERSONAL INFORMATION? |
|-------|---|
| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include: Social Security number and income Account balances and payment history Credit history and transaction history |
| How? | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reason Central Bancompany chooses to share; and whether you can limit this sharing. |

| Reasons we can share your personal information | Does Central Bancompany share? | Can you limit this sharing? |
|---|-----------------------------------|-----------------------------|
| For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes – To offer our products and services to you | Yes | No |
| For joint marketing with other financial companies | Yes | No |
| For our affiliates' everyday business purposes – Information about your transactions and experiences | Yes | No |
| For our affiliates' everyday business purposes – Information about your creditworthiness | Yes | Yes |
| For our affiliates to market to you | Yes | Yes |
| For non-affiliates to market to you | No | We don't share |

Questions?

Contact us by email at: cbccustomerservice@centralbank.net

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| Who We Are | | | |
|--------------------------------|--|--|--|
| Who is providing this notice? | Central Bancompany and its affiliates (please see below for List of Affiliates). | | |
| What We Do | | | |
| How does Central | To protect your personal information from unauthorized access and use, we | | |
| Bancompany protect my | use security measures that comply with federal law. These measures | | |
| personal information? | include computer safeguards and secured files and buildings. | | |
| How does Central | We collect your personal information, for example, when you: | | |
| Bancompany collect my | Open an account or deposit money | | |
| personal information? | Pay your bills or apply for a loan | | |
| | Use your credit or debit card | | |
| | We also collect your personal information from others, such as credit | | |
| | bureaus, affiliates, or other companies. | | |
| Why can't I limit all sharing? | Federal law gives you the right to limit only: | | |
| | • Sharing for affiliates' everyday business purposes – information about your creditworthiness | | |
| | Affiliates from using your information to market to you | | |
| | Sharing for non-affiliates to market to you | | |
| | State laws and individual companies may give you additional rights to limit | | |
| | sharing. | | |
| What happens when I limit | Your choices will apply to everyone on your account unless you advise us | | |
| sharing for an account I hold | otherwise. | | |
| jointly with someone else? | | | |
| Definitions | | | |

| Definitions | |
|-----------------|---|
| Affiliates | Companies related by common ownership or control. They can be financial and non-financial companies. Our affiliates include companies who are members of Central Bancompany; financial companies such as trust, credit card and insurance. |
| Non-Affiliates | Companies not related by common ownership or control. They can be financial and non-financial companies. Central Bancompany does not share with non-affiliates so they can market to you. |
| Joint Marketing | A formal agreement between non-affiliated financial companies that together market financial products or services to you. Our joint marketing partners include companies that provide marketing services on our behalf and other financial institutions with which we have joint marketing agreements. |

| List of Affiliates | | |
|---------------------------------------|------------------------------------|------------------------------------|
| Boone County National Bank | Central Bank | Central Bank of Lake of the Ozarks |
| Central Mortgage Company | Central Trust & Investment Company | City Bank |
| Dogwood Insurance Agency, L.L.C. | Empire Bank | First Central Bank |
| First National Bank of Audrain County | First National Bank of St. Louis | InvestorServices Insurance, Inc. |
| Jefferson Bank of Missouri | Metcalf Bank | ONB Bank & Trust Company |
| Ozark Mountain Bank | Third National Bank | |