

Our service. Your success.

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Privacy Policy

Facts What does CASE Credit Union do with your personal information?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment historyCredit history and credit score

When you are no longer our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons CASE Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does CASE Credit Union Share?	Can you limit this sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes — to offer our products and services to you	Yes	Yes
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes — information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes — information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	We don't share

What we do

How does CASE Credit Union protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does CASE Credit Union collect my personal information?

We collect your personal information, for example, when you:

- · Open an account or deposit money
- Pay your bills or apply for a loan Use your credit or debit card

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes information about your creditworthiness
- · affiliates from using your information to market you
- sharing for nonaffiliates to market you

State laws and individual companies may give you additional rights to limit sharing.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial

· CASE Credit Union does not share with our affiliates.

Nonaffiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies

· CASE Credit Union does not share with our nonaffiliates.

Joint Marketing

A formal agreement between nonaffiliated financial companies that together market financial products and services to you.

Our joint marketing partners include insurance, investment, credit card and mortgage

Related Links

- Account Access
- ▶ Checking Options
- ▶ Community Involvement
- ▶ Financial Counseling
- Locations and Hours

Need a loan?

There's a loan option just for you. Apply today!





Other Important Information

We may also collect information from "cookies," which are electronic files that capture information about you when you access our online services. However, this information is only used to facilitate the internal processing of your request or to facilitate the ease of using our web site. We do not disclose cookie information to nonaffiliated third parties.

Questions?

If you have questions regarding our privacy policy, please contact us toll free at 888.393.7716, locally at 517.393.7710 or e-mail us through the "Contact Us" link at www.casecu.org.

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NCUA



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Federally Insured by NCUA Equal Housing Lender

Our Mission: To assist members and employees to achieve financial success through service that is superior, convenient and easy to use.