

# Privacy and Security



## Our Commitment.

Safety and security for all our customers.

- Confidentiality of customers maintained
- Non-disclosure of nonpublic information, except where permitted by law
- Physical, electronic and procedural safeguards for nonpublic information



Capitol Federal is committed to maintaining the confidentiality and security of our customers and information about their accounts held with us.

Please be aware that by its very nature, the Internet does not automatically provide a secure means of sending information, and unless otherwise designated, capfed.com does not include security encryption measures. Information that you disclose by use of a nonsecure site on the Internet, by posting a message or using e-mail, potentially could be collected and used by others. This may result in unsolicited messages from third parties or use of such information by third parties for their own purposes, legal or illegal.

We recommend that you do NOT transmit your Social Security number, VISA® or other credit/debit card information or any account number on the Internet except to a known secure site using browser security technology, and only when you know for what purpose the information is required or requested.

Information that we obtain regarding our customers who use this website will not be shared with others except to conduct our business, comply with applicable laws or protect against fraud. When necessary to comply with applicable laws or regulations, we also may provide information to regulatory authorities and/or law enforcement officials.

If you believe that any inaccurate or inappropriate information has been obtained or disseminated through your use of this [capfed.com](http://capfed.com) website, you should contact a representative of Capitol Federal by calling 1-888-822-7333.

### Privacy Practices of Linked websites

Our website may contain links to other sites, such as sales affiliates, business partners, and sites we considered of interest to our customers. We recommend that you check the privacy policies at each of these websites.

### Capitol Federal Savings Bank Privacy Notice

This is an annual notice.  
There are no changes to this policy.

FACTS	WHAT DOES CAPITOL FEDERAL SAVINGS BANK DO WITH YOUR PERSONAL INFORMATION?
WHY?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
WHAT?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> <li>• Social Security number and income</li> <li>• Account balances and payment history</li> <li>• Credit history and credit scores</li> </ul> When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.
HOW?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Capitol Federal Savings Bank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information.	Does Capitol Federal share?	Can you limit this sharing?
<b>For our everyday business purposes -</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes -</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No

<b>For our affiliates' everyday business purposes -</b> information about your transactions and experiences	No	We don't share
<b>For our affiliates' everyday business purposes -</b> information about your creditworthiness	No	We don't share
<b>For our affiliates to market to you</b>	No	We don't share
<b>For our nonaffiliates to market to you</b>	No	We don't share

**QUESTIONS?** Call 1-888-8CAPFED or go to [www.capfed.com](http://www.capfed.com)

**Who we are**

**Who is providing this notice?** Capitol Federal Savings Bank

**What we do**

**How does Capitol Federal Savings Bank protect my personal information?** To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured file and buildings.

**How does Capitol Federal Savings Bank collect my personal information?** We collect your personal information, for example, when you

- open an account or deposit money
- pay your bills or apply for a loan
- use your credit or debit card

We also collect your personal information from others, such as credit bureaus, affiliates or other companies.

**Why can't I limit all sharing?** Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes - information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

**Definitions**

**Affiliates** Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Capitol Federal Savings Bank has no affiliates*

**Nonaffiliates** Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Nonaffiliates we share with can include companies such as mortgage companies, insurance companies and direct marketing companies.*

**Joint marketing** A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our joint marketing partners include mortgage companies, insurance companies and direct marketing companies.*