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Privacy Policy

| FACTS | | WHAT DOES CA | APITAL CITY BANK GROUP DO WITH YOUR | PERSONAL INFORMATIO | N? | | |
|--|---|--|--|--|--------------------------------|--|--|
| Why? | but not all sha | ring. Federal law a | y they share your personal information. Federa lso requires us to tell you how we collect, shar to understand what we do. | | | | |
| What? | The types of p can include: | personal informatio | nal information we collect and share depend on the product or service you have with us. This information | | | | |
| | Social SeculAccount bal | Social Security number, income, credit history and credit scores Account balances and payment history | | | | | |
| | When you are no longer our customer, we continue to share your information as described in this notice. | | | | | | |
| How? | we list the reas | sons financial com | anies need to share customers' personal information to run their everyday business. In the section below, as financial companies can share their customers' personal information; the reasons Capital City Bank Group ; and whether you can limit this sharing. | | | | |
| Reason | s we can shar | e your personal i | nformation | Does Capital City Bank Group share? | Can you limit this sharing? | | |
| For our everyday business purposes - such as to process your transactions, maintain and legal investigations, or report to credit bure | | | | Yes | No | | |
| For our marketing purposes - to offer our products and services to you | | | Yes | Yes | | | |
| For joint marketing with other financial companies | | | | Yes | Yes | | |
| For our affiliates' everyday business purposes - information about your transactions and experiences | | | | Yes | *Yes | | |
| *Sharing | of information | cannot be limited t | o our affiliate Capital City Services Company. | | | | |
| For our affiliates' everyday business purposes - information about your creditworthiness | | | Yes | Yes | | | |
| For affiliates to market to you | | | | Yes | Yes | | |
| For nonaffiliates to market to you | | | | Yes | Yes | | |
| To limit | our sharing | | Visit any Capital City Bank office or Call our Client Service Center at <u>888.671.0</u> | 400 | | | |
| Questio | ons? Vi | isit any Capital City | Bank office, call <u>888.671.0400</u> or go to <u>www.c</u> | <u>cbg.com</u> | | | |
| Who We | e Are | | | | | | |
| | | Capital City Bank C and Capital City Ba | Group includes Capital City Bank, Capital City Services Company, Capital City Trust Company Banc Investments. | | | | |
| What W | 'e Do | | | | | | |
| How does Capital City Bank Group protect my personal information? | | ny information | We restrict access to nonpublic information about you to those employees who need to know that information to provide products and services to you. We also maintain physical, electronic and procedural safeguards that comply with federal laws to guard your information. | | | | |
| How does Capital City Bank Group collect my personal information? | | | We collect your personal information, for example, when you | | | | |
| | | • Open an a | Open an account, deposit money, use your debit card or credit card Pay your bills or apply for a loan | | | | |
| | | We also coll companies. | We also collect your personal information from others, such as credit bureaus, affiliates, or other companies. | | | | |
| | n't I limit all ? | Federal law | Federal law gives you the right to limit only | | | | |
| sharing | | affiliates f | sharing for affiliates' everyday business purposes - information about your creditworthiness affiliates from using your information to market to you sharing for nonaffiliates to market to you | | | | |
| | | , shaniyit | | | | | |

your rights under state law.

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| Affiliates | Companies related by common ownership or control. They can be financial and non-financial companies. | | | | |
|--------------------|--|--|--|--|--|
| | Capital City Bank Capital City Services Company Capital City Trust Company Capital City Banc Investments | | | | |
| lonaffiliates | Companies not related by common ownership or control. They can be financial and non-financial companies. | | | | |
| | Nonaffiliates we share with can include companies such as mortgage companies, insurance companies, check printing companies and others. | | | | |
| | Information is shared with nonaffiliates only when: | | | | |
| | Necessary to provide services required to maintain your accounts or complete transactions you have initiated or Mandated or permitted by law or Required in the event of a national emergency. | | | | |
| Joint Marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. | | | | |
| | Our joint marketing partners include Elan, Elavon, and Invest Financial Corporation. | | | | |

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