



InternetTeller

Access your account!

Member #:

Secure

Password:

Sign In

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P.O. Box 391 • Ashland, KY 41105 • 800-245-8112 • 606-329-5489

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Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include: Social Security number, income, account balances, payment history, credit history, and credit score.

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information, the reasons Ashland Credit Union chooses to share, and whether you can limit this sharing.

Reasons we can share your personal information	Does Ashland Credit Union share?	Can you limit this sharing?
For our everyday business purposes Such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes To offer our products and services to you	Yes	Yes
For joint marketing with other companies	Yes	Yes
For our affiliates' everyday business purposes Information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes Information about your creditworthiness	No	N/A
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	No	N/A

To limit our sharing, call 800-245-8112 (our menu will prompt you through your choice(s)), complete our [online form](#), or email us at help@ashlandcu.org. Please note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

[Make your opt-out election online](#)

Questions?

Call 800-245-8112 or email help@ashlandcu.org

Who is providing this notice?	Ashland Credit Union
How does Ashland Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Ashland Credit Union collect my personal information?	We collect your personal information, for example, when you: open an account, deposit money, pay your bills, apply for a loan, or apply for insurance
Why can't I limit all sharing?	Federal law gives you the right to limit only: sharing for affiliates' everyday business purposes (information about your creditworthiness), affiliates from using your information to market to you, and sharing for nonaffiliates to market to you. State laws and individual companies may give you additional rights to limit sharing.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to all account holders.

Definitions

Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

Other important information

A mail-in request concerning your information may be sent to: Ashland Credit Union, PO Box 391, Ashland, KY 41105

Internet Privacy

ASHLAND CREDIT UNION INTERNET PRIVACY STATEMENT

Thank you for visiting the Ashland Credit Union informational website. Confidentiality and respect for member privacy are two of the highest priorities at Ashland Credit Union (ACU). Because we are committed to protecting your privacy, we will not obtain personally identifying information about when you visit our site, unless you choose to provide such information to us, such as what you provide to us in online forms or applications. The information we receive will depend on the activities you perform while accessing our site.

You may decide to send us personally identifying information, for example your mailing address, in an electronic mail message (email) requesting that information be mailed to you. Information collected in this manner is used solely for responding to your requests.

Your name and address will not be sold to any mailing lists or provided to any merchants. We are in the business of providing the best financial products and services to our members and not marketing those lists to others. Any information disclosed to ACU in the normal course of business will be held in strict confidence. We will disclose member information in order to comply with law, government agency, or court orders; if you give us permission to do so, or as provided in other disclosures and agreements applicable to your transaction or account.

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- The pages you visit and the result of the request.

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Equal
Housing
Lender



Verified
by VISA



Federally Insured
By NCUA



Alliance
One