

## "It's not what we do, but what we do together that makes the difference."

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Personal BillPay Demo

(281) 894-3200

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#### ABOUT US

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- Community

INVESTOR RELATIONS

• IRS Form 8937

#### **Privacy**

Allegiance Bank Texas closely guards your personal privacy. We take every possible precaution to protect all financial information you have entrusted to us. This privacy statement is designed to explain the type of information we collect and how this information may be used.

Each time our website is accessed, our web server automatically recognizes the visitor's domain name and IP address. Some areas of our website require information, such as your name, address, email address, phone number and account number to enable you to perform certain tasks (for example, to correspond with us or to request notification upon updates or new product releases). In such cases, the information provided by you is collected and retained. (Note: You may opt-out of receiving emails at any time by notifying us at customerservice@allegiancebkx.com)

If you choose not to interact with us, you may browse our website anonymously and personal information, such as your email address, is not collected. We do, however, gather and analyze data regarding usage of our website, including domain name, number of hits, pages visited, length of user sessions. etc.. to evaluate the usefulness of our site.

#### Cookies

Although there has been some concern over the privacy implications of cookies, they do not read your hard drive nor can they be used to reveal anything about you that you have not already explicitly revealed. By configuring preferences or options in your browser, you determine how or if a cookie will be accepted

#### **Sharing and Reporting of Information:**

From time to time we may share information about your relationship with Allegiance Bank Texas with other entities. Any sharing of information complies with applicable laws and regulations, including, but not necessarily limited to, the Fair Credit Reporting Act.

In an effort to avail you of a broader range of financial products and services, Allegiance Bank Texas may occasionally share identifying information with outside companies that work for us. These companies act on our behalf and are obligated to keep the information that we provide to them confidential in accordance with standard banking practices and applicable state and federal laws. Allegiance Bank Texas reports information about our customers. Such instances include the reporting of our experiences with customers (particularly loan payment information) to consumer reporting agencies (credit bureaus).

#### Inaccurate Information:

Should you determine that information we have collected from you is incomplete, inaccurate or not current, please notify us immediately. We will correct any erroneous information as soon as possible.

#### Linked Sites

Please understand that while this site contains links to other sites, Allegiance Bank Texas is not responsible for the content, integrity of the information contained in, or privacy practices of other such sites.

#### **Customer Privacy Statement**

Rev 12/1/2011

FACTS	WHAT DOES ALLEGIANCE BANK TEXAS DO WITH YOUR PERSONAL INFORMATION?		
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.		
	The types of personal information we collect and share depend on the product or service you have with us. This information can include:  • Social Security number and income		
What?	Payment History and Account balances		
	Credit history and credit scores		
	When you are no longer our customer, we continue to share your information as described in this notice.		
	All financial companies need to share customers' personal information to		

How?

run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Allegiance Bank Texas chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Allegiance Bank Texas Share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We do not share
For our affiliates' everyday business purposes - information about your transactions and experiences	No	We do not share
For our affiliates' everyday business purposes - information about your creditworthiness	No	We do not share
For non affiliates to market to you	No	We do not share

Questions?

Definitions

Call 281-894-3200 or go to www.allegiancebanktexas.com

What We Do			
How does Allegiance Bank Texas protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.		
How does Allegiance Bank Texas collect my personal information?	We collect your personal information, for example, when you:  Open an account or make deposits or withdrawals from your account Apply for a loan or use your credit or debit card Show your driver's license  We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.		
Why can't I limit all sharing?	Federal law gives you the right to limit only:  • sharing for affiliates' everyday business purposes - information about your creditworthiness • affiliates from using your information to market to you • sharing for non affiliates to market to you.  State laws and individual companies may give you additional rights to limit sharing.		

# Affiliates Companies related by common ownership or control. They can be financial and non-financial companies. • Allegiance Bank Texas does not share with affiliates Non affiliates Companies not related by common ownership or control. They can be financial and non-financial companies.

 Allegiance Bank Texas does not share with non affiliates so they can market to you.

Joint
Marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

• Allegiance Bank Texas does not jointly market.

### Other important information

Allegiance Bank Texas is chartered, licensed or registered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any customer wishing to file a complaint against Allegiance Bank Texas should contact the Texas Department of Banking through one of the means indicated below: In person or by U.S. Mail: 2601 North Lamar Boulevard, Suite 300, Austin, TX 78705-4294; Telephone No. (877) 276-5554; Fax No. (512) 475-1313; E-mail;

consumer.complaints@dob.texas.gov, Website: www.dob.texas.gov

**Privacy Questions**If you have questions regarding privacy issues, please contact the Compliance Officer in writing at this

Allegiance Bank Texas PO Box 41314 Houston, Texas 77241-1314

281-894-3200 customerservice@allegiancebktx.com









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