## FACTSWHAT DOES AAFES FEDERAL CREDIT UNION (AFCU) DO<br/>WITH YOUR PERSONAL INFORMATION?

| Why?  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do. |  |
|-------|---|--|
|       | At AFCU, we respect the privacy of our members. We recognize the importance of maintaining the confidentiality of your personal information. Please read this notice carefully to understand AFCU's Privacy Policy.   |  |
|       |   |  |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include:   |  |
|       | Social Security number and income   |  |
|       | Account balances and payment history  |  |
|       | Transaction or loss history and credit score and history  |  |
|       | When you are <i>no longer</i> our member, we continue to share your information as  |  |
|       | described in this notice.   |  |
|       |   |  |
| How?  | All financial companies need to share customers' personal information to run their<br>everyday business. In the section below, we list the reasons financial companies<br>can share their customers' personal information; the reasons AAFES Federal Credit   |  |

| Union chooses to share; and   |   |                             |
|---|---|-----------------------------|
| Reasons we can share your personal information  | Does AAFES Federal<br>Credit Union Share? | Can you limit this sharing? |
| For our everyday business purposes – such as to process<br>your transactions, maintain your account(s), respond to<br>court orders and legal investigations, or report to credit<br>bureaus | Yes                                       | No                          |
| <b>For our marketing purposes</b> – to offer our products and services to you   | Yes                                       | No                          |
| For joint marketing with other financial institutions   | Yes                                       | No                          |
| <b>For our affiliates' everyday business purposes</b> – information about your transactions and experiences   | No  | We don't share              |
| <b>For our affiliates' everyday business purposes</b> – information about your creditworthiness   | No  | We don't share              |
| For non-affiliates to market to you   | No  | We don't share              |

Questions

Call (800) 452-7333 or Visit Our Website @ www.aafesfcu.org

| Sharing Practices  |   |
|--|---|
| How does AAFES Federal Credit<br>Union protect my personal<br>information? | To protect your personal information from unauthorized access and use,<br>we use security measures that comply with federal law. These measures<br>include computer safeguards and secured files and buildings. We also<br>restrict access to nonpublic personal information about you to only<br>those employees and volunteers who need to know the information to<br>provide products or services to you.  |
| How does AAFES Federal Credit<br>Union collect my personal<br>information? | <ul> <li>We collect your personal information, for example, when you</li> <li>Open an account or deposit money</li> <li>Pay your bills or apply for a loan</li> <li>Apply for any Credit Union service</li> <li>Use your credit or debit card</li> <li>Visit our website, provide us information on any online application or transaction, or information you send us by email</li> <li>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</li> </ul> |
| Why can't I limit all sharing?   | <ul> <li>Federal law gives you the right to limit only</li> <li>Sharing for affiliates' everyday business purposes –<br/>information about your creditworthiness</li> <li>Affiliates from using your information to market to you</li> <li>Sharing for nonaffiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul>  |

| Definitions     |   |  |
|-----------------|---|--|
| Affiliates      | <ul> <li>Companies related by common ownership or control. They can be financial and non-financial companies.</li> <li>CO-OP Financial Services</li> <li>LendKey Technologies, Inc.</li> </ul>                                |  |
| Non-affiliates  | <ul> <li>Companies not related by common ownership or control. They can be financial and non-financial companies.</li> <li>We AFCU does not share with nonaffiliates so they can market to you.</li> </ul>                    |  |
| Joint marketing | <ul> <li>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</li> <li>Our joint marketing partners include insurance and brokerage companies.</li> </ul> |  |

| Other Important Information  |
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|  |
| CA & VT Residents: We do not share your personal information for joint marketing with other financial companies. |