Privacy Policy

This is an annual notice.
There are no changes to this policy.

FACTS WHAT DOES CAPITOL FEDERAL SAVINGS BANK DO WITH YOUR PERSONAL INFORMATION?

WHY?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

WHAT?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

Social Security number and income

Account balances and payment history

Credit history and credit scores

When you are no longer our customer, we continue to share your information as described in this notice.

HOW?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Capitol Federal Savings Bank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information.	Does Capitol Federal share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes - information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes - information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For our nonaffiliates to market to you	No	We don't share

QUESTIONS?

Call 1-888-8CAPFED or go to www.capfed.com

Who we are

Who is providing this notice? Capitol Federal Savings Bank

What we do

How does Capitol Federal Savings Bank protect my personal information? To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured file and buildings.

How does Capitol Federal Savings Bank collect my personal information?

We collect your personal information, for example, when you

open an account or deposit money pay your bills or apply for a loan use your credit or debit card

We also collect your personal information from others, such as credit bureaus, affiliates or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

sharing for affiliates' everyday business purposes - information about your creditworthiness affiliates from using your information to market to you

sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

Definitions

Affiliates Companies related by common ownership or control. They can be financial and

nonfinancial companies.

Capitol Federal Savings Bank has no affiliates

Nonaffiliates Companies not related by common ownership or control. They can be financial and

nonfinancial companies.

Nonaffiliates we share with can include companies such as mortgage companies, insurance

companies and direct marketing companies.

Joint marketing A formal agreement between nonaffiliated financial companies that together market

financial products or services to you.

Our joint marketing partners include mortgage companies, insurance companies and direct

marketing companies.

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