

## **FACTS**

# WHAT DOES CITIBANK DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- · Social Security number and income
- account balances and employment information
- credit history and transaction history

### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Citibank chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information   | Does Citibank<br>share? | Can you limit<br>this sharing? |
|--|-------------------------|--------------------------------|
| For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                     | No                             |
| For our marketing purposes — to offer our products and services to you   | Yes                     | No                             |
| For joint marketing with other financial companies   | Yes                     | No                             |
| For our affiliates' everyday business purposes – information about your transactions and experiences   | Yes                     | No                             |
| For our affiliates' everyday business purposes – information about your creditworthiness   | Yes                     | Yes                            |
| For our affiliates to market to you  | Yes                     | Yes                            |
| For nonaffiliates to market to you   | Yes                     | Yes                            |

# To limit our sharing

• Call 1-888-214-0017 – our menu will prompt you through your choices.

### Please note:

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

### **Questions?**

Call 1-888-214-0017

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| Who we are   |  |  |
|--|--|--|
| Who is providing this notice?  | This notice is provided by Citibank, N.A. for individual clients of its retail banking business in the United States.  |  |
| What we do   |  |  |
| How does Citibank protect my personal information?                                 | To protect your personal information from unauthorized access<br>and use, we use security measures that comply with federal law.<br>These measures include computer safeguards and secured files<br>and buildings.   |  |
| How does Citibank collect my personal information?                                 | <ul> <li>We collect your personal information, for example, when you</li> <li>provide account information or give us your contact information</li> <li>provide employment information or apply for a loan</li> <li>make deposits or withdrawals from your account</li> <li>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</li> </ul> |  |
| Why can't I limit all sharing?   | <ul> <li>Federal law gives you the right to limit only</li> <li>sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> <li>sharing for nonaffiliates to market to you</li> <li>State laws and individual companies may give you additional rights to</li> </ul>                            |  |
| What happens when I limit sharing  | limit sharing. See below for more on your rights under state law.  |  |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choices will apply to everyone on your account—unless you tell us otherwise.  |  |
| Definitions  |  |  |
| Affiliates   | Companies related by common ownership or control. They can be financial and nonfinancial companies.  • Our affiliates include companies with a Citi name; financial companies such as Citigroup Global Markets Inc. and Banamex USA.   |  |
| Nonaffiliates  | Companies not related by common ownership or control. They can be financial and nonfinancial companies.  • Nonaffiliates we share with can include companies engaged in direct marketing and the selling of consumer products and services.  |  |
| Joint marketing  | A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  • Our joint marketing partners include insurance companies and other   |  |

### Other important information

**For Vermont Residents:** We will not share information we collect about you with nonaffiliated third parties, except as permitted by Vermont law, such as to process your transactions or to maintain your account. In addition, we will not share information about your creditworthiness with our affiliates except with your authorization.

financial companies.

**For California Residents:** We will not share information we collect about you with nonaffiliated third parties, except as permitted by California law, such as to process your transactions or to maintain your account.