## FACTS

## WHAT DOES 1ST GATEWAY CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

| Why?  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.  |  |
|-------|---|--|
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include:  Social Security number and Income Account Balance and Payment History Credit History and Credit Score  When you are no longer our customer, we continue to share your information as described in this notice. |  |
| How?  | All financial companies need to share member's personal information to run their everyday business. In the section below, we list the reasons financial companies can share their member's personal information; the reasons 1ST Gateway Credit Union chooses to share; and whether you can limit this sharing.   |  |

| Reasons we can share your personal information   | Does<br>share? | Can you limit this sharing? |
|--|----------------|-----------------------------|
| For our everyday business purposes—<br>such as to process your transactions, maintain<br>your account(s), respond to court orders and legal<br>investigations, or report to credit bureaus | Yes            | No                          |
| For our marketing purposes— to offer our products and services to you  | Yes            | No                          |
| For joint marketing with other financial companies   | Yes            | No                          |
| For our affiliates' everyday business purposes – information about your transactions and experiences   | No             | We don't share              |
| For our affiliates' everyday business purposes—information about your creditworthiness   | No             | We don't share              |
| For nonaffiliates to market to you   |                |                             |

Questions?

Call 563-243-4121 or go to www.1stgateway.org

| Who we are   |  |
|--|--|
| Who is providing this notice?                                      | 1ST Gateway Credit Union   |
| What we do   |  |
| How does 1ST Gateway Credit Union protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  |
| How does 1ST Gateway Credit Union collect my personal information? | We collect your personal information, for example, when you  Open an account or Deposit Money Pay your bills or Apply for a loan Use your debit/credit card  |
| Why can't I limit all sharing?                                     | <ul> <li>Federal law gives you the right to limit only</li> <li>sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> <li>sharing for nonaffiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul> |
| Definitions  |  |
| Affiliates   | Companies related by common ownership or control. They can be financial and nonfinancial companies.  **IST Gateway Credit Union has no affiliates.**   |
| Nonaffiliates  | Companies not related by common ownership or control. They can be financial and nonfinancial companies.  1ST Gateway Credit Union does not share with nonaffiliates so they can market you.  |
| Joint marketing  | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul> <li>Our joint marketing partners include insurance companies.</li> </ul>   |
| Other important information  |  |